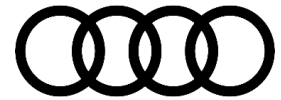


Technical Service Bulletin



66 Front radiator grille trim incorrect for the vehicle

66 23 97 2068096/3 February 21, 2023. Supersedes Technical Service Bulletin Group 66 number 22-93 dated December 21, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8, SQ8, and RS Q8	2023	000001 – 003082	Built without Platinum Grey radiator grille trim

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (PR code restriction added) Revised <i>Warranty</i> (Service number and damage code changed)
2	12/21/2022	Revised <i>Condition</i> (specific paint codes and color descriptions added) Revised <i>Technical Background</i> (specific paint codes and color descriptions added) Revised <i>Service</i> (specific paint codes and color descriptions added) Revised <i>Warranty</i> (paint procedure removed [no longer required]) Revised <i>Required Parts and Tools</i> (Grille trim part number change)
1	09/28/2022	Initial publication

Customer states:

The trim that surrounds the radiator grille is the incorrect color for the intended build configuration of the vehicle.

Workshop findings:

The error in production regarding the radiator grille trim color installed is confirmed (e.g. LY9B Brilliant Black trim intended, L1RR Platinum Grey installed).

Technical Background



The trim that surrounds the front radiator grille installed in production is L1RR Platinum Grey instead of the intended LY9B Brilliant Black trim.

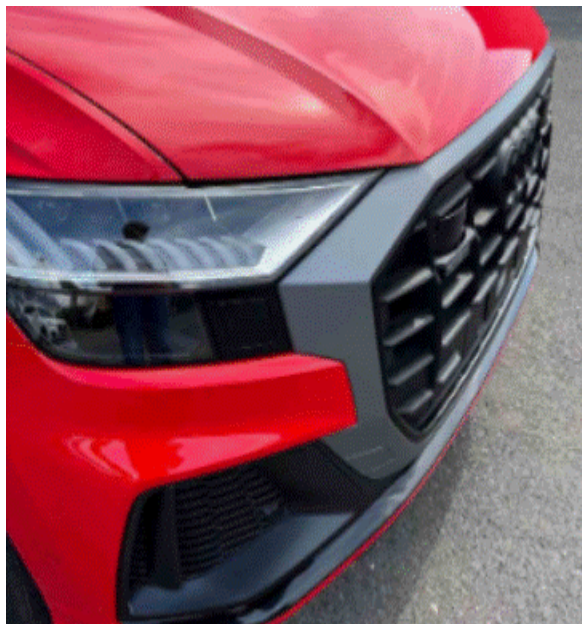


Figure 1. L1RR Platinum Grey radiator grille trim installed. LY9B Brilliant Black trim intended.

Figure 2 shows the correct configuration with a LY9B Brilliant Black radiator trim.





Figure 2. Correctly configured radiator grille trim in LY9B Brilliant Black.

Production Solution

The production process has been corrected.

Service

Replace the radiator grille trim with the correct LY9B Brilliant Black trim.

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • 910 Before Delivery. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	SK97		
Damage Code:	0055		
Damage Location:	056		
Labor Operations:	Front trim remove and reinstall (base configuration)	6601 1900	See SRT with associated operations
	-or-		
	Front trim remove and reinstall (with parking aid)	6601 1902	See SRT with associated operations
	-or-		
	Front trim remove and reinstall (with night vision camera, overhead view camera, radar sensor and parking aid)	6601 1904	See SRT with associated operations
	-or-		


Technical Service Bulletin



	Front trim remove and reinstall (RSQ8)	6601 1905	See SRT with associated operations
Diagnostic Time:	GFF (Only if Driver's Assistance System calibration is required)	0150 0000	Time stated on the diagnostic protocol (Max 30 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure (Only if Driver's Assistance System calibration is required)	0121 0004	10 TU
Claim Comment:	As per TSB 2068096/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
4M8807725 Y9B	 <p>Radiator grille trim including cover for towing eye in LY9B Brilliant Black</p>	1

Additional Information

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