

# Technical Service Bulletin



## 96 Anti-theft alarm activates for no reason or does not activate

96 23 82 2056019/2 February 14, 2023. Supersedes Technical Service Bulletin Group 96 number 19-43 dated August 30, 2019, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Vehicles	2010 – 2023	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added models and model years) Revised <i>Service</i> (Add description for Q4 and e-tron GT )
1	08/30/2019	Initial publication

### Customer states:

- The anti-theft alarm went off for no reason or did not go off.

### Workshop findings:

- No DTCs are stored.

## Technical Background

Not applicable.

## Production Solution

Not applicable.

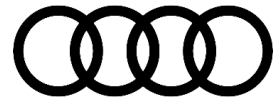
## Service

Find the corresponding data entry shown below that corresponds to the time of the customer concern.

You can find the causes for the activation of the alarm and (on some models) the activation date and time in the following measurement value blocks:

### A3 (8P) and Q3 (8U):

Diagnosis address 09



- Reasons for activation including activation date and time: measurement value blocks 18 – 23.

## **A3 (8V) and Q3 (F3):**

Diagnosis address 09

- Reasons for activation including activation date and time: measurement value "alarm history data".

## **Q4 (F4)**

Diagnosis address 0019

- Reasons why alarm was triggered including date and time:
- Measured values "Anti-theft alarm history data for alarm trigger"

## **A4 (8K), A5 (8T), A5 Cabriolet (8F), Q5 (8R), A6 (4G), A7 (4G), A8 (4H), and R8 (4S):**

Diagnosis address 46

- Reasons for activation including activation date and time: measurement value blocks 18 – 24.



**Tip:** Information about measurement value block 18:

- The trigger reason "Alarm triggered by ILM" means that the alarm siren was triggered by a command of the convenience control unit J393. This means that the real reason for the alarm going off can be found in measurement values 21-24.

## **TT (8J) model year 2010 – 2014:**

Diagnosis address 09

- Reasons for activation including activation date and time: measurement value blocks 18 – 23.

## **TT (FV):**

Diagnosis address 09

- Reasons for activation including activation date and time: Measurement value "alarm history data"

## **A6 (4F) and Q7 (4L):**

Diagnosis address 46

- Reasons for activation: Measurement value block 16.

## **A4 (8W), A5 (F5), A6 (4A), A7 (4K), A8 (4N), Q5 (FY), Q7/Q8 (4M), e-tron quattro (GE), e-tron GT (F8):**

Diagnosis address 46

Reasons for activation including activation date and time:



- Measurement values "history data of anti-theft protection".
- Measurement values "panic alarm".
- Measurement values "anti-theft alarm history data for alarm triggering".



**Tip:** Information about measurement value "anti-theft alarm history data for alarm triggering":

- The triggering reason "Alarm triggered by external system" means that the alarm siren was triggered by a command of the convenience control unit J393. This means that the real reason for the alarm going off can be found in the measurement values "history data of anti-theft protection".

## **R8 (42) from MY 2010:**

Diagnosis address 09

- Reasons for activation including activation date and time: measurement value blocks 18 - 23



**Tip:** Information about measurement value block 18:

- The triggering reason "Alarm triggered by ILM" means that the alarm siren was triggered by a command of the convenience control unit J393. This means that the real reason for the alarm going off can be found in measurement values 21-24.

## **Warranty**

This TSB is informational only and not applicable to any Audi warranty.

## **Additional Information**

All part and service references provided in this TSB (**2056019**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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