

# Technical Service Bulletin



## 90 Instrument Cluster: "Instrument cluster: fault. Limited warning messages. Please contact workshop" displayed, B200FF0

90 23 05 2069417/1 February 10, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022 – 2023	All	Not Applicable

## Condition

### Customer states:

The message "**Instrument cluster: fault. Limited warning messages. Please contact workshop**" is displayed on the instrument cluster.

### Workshop findings:

The following DTC may be stored in the instrument cluster -J285- (address word 0017):

- **DTC B200FF0:** Internal malfunction (symptom **11534409**).

## Technical Background

A hardware-related malfunction may cause the customer complaint listed above.

## Production Solution

Optimized production process at the supplier.

## Service

1. Please check the production date of the currently installed instrument cluster:  
The production date can be found via ODIS:  
*Self-diagnosis* → *Address: 0017 System name: 0017 – Instrument cluster* → *Identification:* → *Production date*
2. Replace the instrument cluster.
3. Please make a note in the claim comments if the production date of the old instrument cluster is on or after October 15<sup>th</sup> 2022.



### NOTICE

**Replacement parts produced before October 15<sup>th</sup> 2022 can be used to repair vehicles**

# Technical Service Bulletin



## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 Up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	9025		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	Remove and install instrument cluster	9025 1900	See SRT with associated operations
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on the diagnostic protocol (Max 100 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2069417/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Instrument Cluster -J285-	01

## Additional Information

All parts and service references provided in this TSB (**2069417**) are subject to change and/or removal.

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