

Technical Journal

TITLE:

Google assistant voice commands not responding

REF NO: TJ 36469.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2022-12-22	STATUS DATE: 2023-01-05
FUNC GROUP: 3900	FUNC DESC: Media, navigation and communication	Page 1 of 2	

“Right first time in Time”

DESCRIPTION:

If Google assistant voice commands are not responding (applies only for US English language) please follow the information under “Service”.

Note: Affects cars with Google built in / iCUP / Android Automotive (Only US English language)

Features Affected:

- One pedal drive on/off
- Reduced alarm on/off
- Lane keeping aid on/off
- HUD on/off

CSC Customer Symptom Codes

Code	Description
ER	App/Does not work
6B	Buttons/control knobs on centre console (Media, communication and navigation)/No/reduced/incorrect function
II	Cellular phone/Voice control does not work

DTC Diagnostic Trouble Codes

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Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202222-999952
225							2023-9999		-	202222-999952
227							2023-9999		-	202222-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952
536							2021-9999		-	202037-999952
539							2022-9999		-	202139-999952

SERVICE:

Don't fault trace or replace any parts due to the symptom described above.

Work is ongoing to resolve this issue with an expected Software release in Q1 of 2023.

Please do not report in TIE.

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

VEHICLE REPORT:

N/A