



Warranty Information



Warranty Lane Assist

Number: WLA-23-02

Subject: Rear Brake Pad Limited Warranty Extension Reminder

Date: Feb. 13, 2023

Questions - For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

This document conveys Volkswagen Warranty general information.



Rear Brake Pad Limited Warranty Extension Reminder

In order to substantiate Warranty reimbursement for vehicles with the U94 Warranty Key for the Rear Brake Pad Limited Warranty Extension, the Dealer must provide the proper documentation to the Warranty Parts Portal (WPP).

The following documentation must be retained with the Repair Order and uploaded to the WPP upon request:

- Photos of the defective/worn Rear Brake Pads.
- Photos of the Rotors if replaced as consequential damage.

All parts must be retained until the parts have appeared on the Dealers Warranty Part Disposition Scrap/Core/Recycle Tab.

Additionally, all claim must also be supported with the Brake Diagnostic Worksheet which is required to be filled out and uploaded to Doc-IT for Warranty reimbursement on all Brake claims.

Claims without the Brake Diagnostic Worksheet and required photos may be subject to cancellation.

Document Revision Table	
Publish Date	Reason For Update
02/13/2023	Original publication