

# **Warranty Information**

## Warranty Lane Assist

#### Subject: Rear Brake Pad Limited Warranty Extension Reminder

**Questions -** For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or <u>warranty.helpline@vw.com</u>.

## Number: WLA-23-02

#### Date: Feb. 13, 2023

This document conveys Volkswagen Warranty general information.

### **Rear Brake Pad Limited Warranty Extension Reminder**

In order to substantiate Warranty reimbursement for vehicles with the U94 Warranty Key for the Rear Brake Pad Limited Warranty Extension, the Dealer must provide the proper documentation to the Warranty Parts Portal (WPP).

The following documentation must be retained with the Repair Order and uploaded to the WPP upon request:

- Photos of the defective/worn Rear Brake Pads.
- Photos of the Rotors if replaced as consequential damage.

All parts must be retained until the parts have appeared on the Dealers Warranty Part Disposition Scrap/Core/Recycle Tab.

Additionally, all claim must also be supported with the Brake Diagnostic Worksheet which is required to be filled out and uploaded to Doc-IT for Warranty reimbursement on all Brake claims.

Claims without the Brake Diagnostic Worksheet and required photos may be subject to cancellation.

Document Revision Table	
Publish Date	Reason For Update
02/13/2023	Original publication

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.