

STE Hackney



SERVICE BULLETIN:

230214

TITLE:

Red Bull Bumpers

**CONTACT
INFORMATION**

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Hackney Warranty
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DATE: 2/14/2023

CUSTOMER: Red Bull

UNITS EFFECTED: Kansas (West) build 16M and 17M N.Carolina (East) build 15E, 16E, 17E, 18E

SERVICE or WARRANTY: Warranty

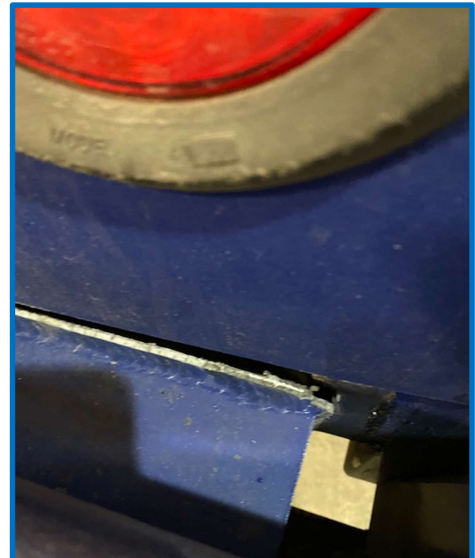
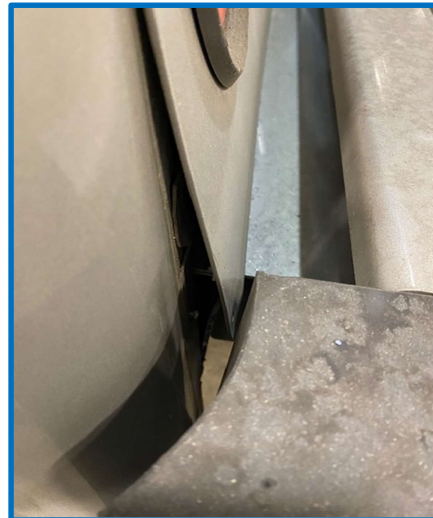
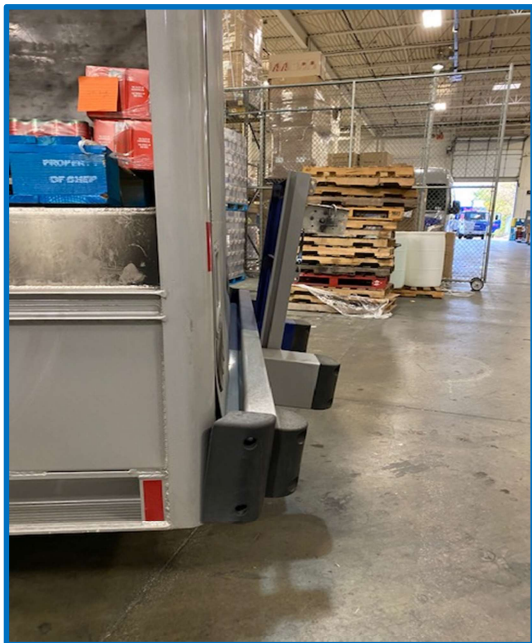
Shop Hours Allowance:

0.5 Inspection

2.0 Repair

ISSUE:

Some 2016 - 2018 Red Bull units have experienced cracking around the welds that secure the rear bumper to the rear frame. The cracking is caused by the forces applied by the rear bumper with loaded hand cart rack under repeated use. Engineering changes were made in 2018 (West) and 2019 (East) units to stiffen the internal rear frame and bumper structure.



ACTION REQUIRED

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1. Inspection

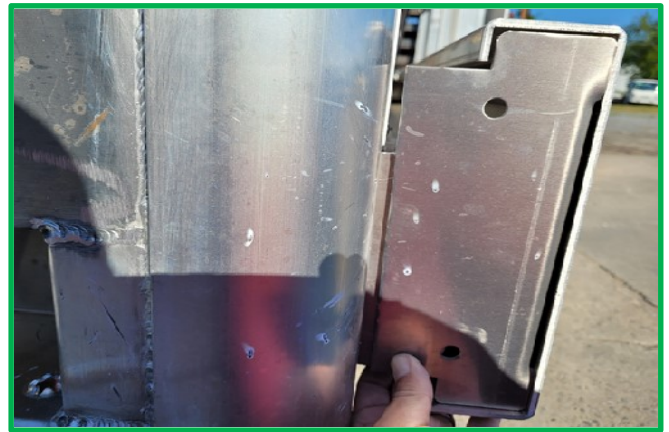
Inspect the bumper for cracking at welded attachment to the rear frame.

IF cracks evident = contact Hackney warranty. We will review and arrange for repairs.



2. Preventive Action

IF NO CRACKS evident -- contact Hackney warranty and we will arrange for the addition of a support plate to both outside bumper ends to prevent future cracking.



Revisions:

Revision Number	Revision Date	Revision Description
1	2/14/2023	Revise repair time allowance from 1.0 to 2.0 hours