



Arcimoto, Inc.

IMPORTANT SERVICE BULLETIN

February 14, 2023

Discontinuing Roadside Assistance Partnership with Agero

Service Bulletin Number: MC23XXXXX

Dear <First name, Last name>:

This notice is being sent to you to inform you of some important updates regarding the 24-hour Roadside Assistance program offered with your Arcimoto vehicle.

A decision was made to end the Roadside Assistance program with our partner Agero and take these services inhouse.

The new process for customers who are in need of roadside assistance will be to submit your claim to our service department for reimbursement of the roadside assistance/towing. Arcimoto will need a detailed receipt with the VIN number of your vehicle sent to our service department.

For more information or to start this process please contact:

Email: support@arcimoto.com

Call: (541) 780-0032

We also wanted to let you know that we have released a quick maintenance guide on our website. This can be found here:

[FUV Maintenance \(Quick Reference Guide\)](https://cdn.arcimoto.com/wp/20230126093352/P300) - <https://cdn.arcimoto.com/wp/20230126093352/P300>

This guide contains information from the FUV Owners Manual as well as additional maintenance information needed as an owner of an Arcimoto FUV. We are grateful for your ownership and support of Arcimoto. Please feel free to reach out to us with any questions you may have.

Thank you,

Arcimoto Service Team