



INFINITI

TECHNICAL SERVICE BULLETIN

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SOFTWARE UPDATE POP-UP NOTIFICATION

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.
Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2022-2023 QX60 (L51)
 2022-2023 QX80 (Z62)

SERVICE INFORMATION

The infotainment system in the **APPLIED VEHICLES** has the ability to update its software through an Over-The-Air (OTA) link. As software updates become available for new features, and/or patches, the software update screen (pop-up) shown in Figure 1 will automatically be displayed. Much like cell phone and computer updates, this is a normal feature which allows the user to choose when an update is downloaded.

- It is recommended that while in retailer inventory and this pop-up appears, that “**Yes**” is selected to provide the latest software version to the client at delivery.

HINT: If the ignition is turned OFF in the middle of a download, it will automatically restart when the ignition is turned back ON.

⚠ WARNING

To avoid the risk of death or severe personal injury when updating the software:

- Park the vehicle in a secure, safe, well-ventilated location that is open to the air and apply the parking brake if the vehicle is running during this update.
- Do not allow people who need assistance, children, and pets to be in the vehicle during the software update.

When one of the following is selected:

Yes: The pop-up is hidden and the download starts in the background.

Later: The pop-up is hidden and displayed again in the next key cycle (after cold start).

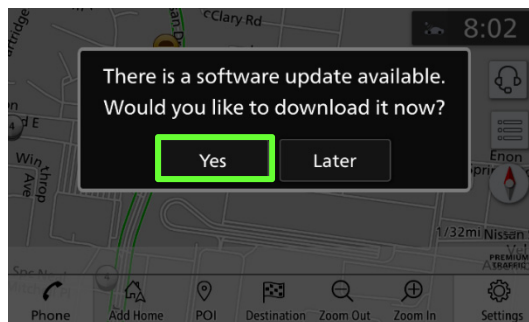


Figure 1

- To manually start the software update, select: **Info > System Information > Software Update > Start Software Update**

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
May 10, 2022	ITB22-022	Original bulletin published
February 10, 2023	ITB22-022A	APPLIED VEHICLES and WARNING revised

