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Sent on 02 07 2023 **Expires on** 02 21 2023

From Technical Information & Support Group

Subject Request for Parts: 2017-2018 Odyssey/Pilot/Ridgeline MIL On Misfire/Catalyst DTC

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Information & Support Group
RE: Request for Parts: 2017-2018 Odyssey, Pilot, Ridgeline MIL On Misfire or Catalyst DTC
(ACTION REQUIRED)

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching for certain 2017-2018 Odyssey, Pilot, Ridgeline with a customer complaint of the vehicle running rough or in low power mode with the Malfunction Indicator Light (MIL) on with one or more of the DTC listed below (in Qualifiers) stored. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Manufactured date on the driver's door jamb must be between 1/2017-2/2018.
2. Must have one or more of the following DTCs stored:
 - P0420 (Rear Bank Catalyst System Efficiency Below Threshold [Bank 1])
 - P0430 (Front Bank Catalyst System Efficiency Below Threshold [Bank 2])
 - P0300 (Random Misfire Detected)
 - P0301 (No.1 Cylinder Misfire Detected)
 - P0302 (No.2 Cylinder Misfire Detected)
 - P0303 (No.3 Cylinder Misfire Detected)
 - P0304 (No.4 Cylinder Misfire Detected)
 - P0305 (No.5 Cylinder Misfire Detected)
 - P0306 (No.6 Cylinder Misfire Detected)
 - P219A (Air-Fuel Ratio Variation of Cylinder [Bank 1, Rear Bank])
 - P219B (Air-Fuel Ratio Variation of Cylinder [Bank 2, Front Bank])
3. Issue has been traced to the fuel injectors using the iN troubleshooting procedure & must fail the cylinder AF test.
4. Fuel injectors & the high-pressure fuel pump have not been replaced previously.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com.

TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2020)
2. Model Name (e.g. Accord)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage
5. DPTS#

As a gesture of appreciation to dealer technicians who identify and report a vehicle that meets the qualifiers, was accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring technician with a Visa gift card. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.