

This bulletin supersedes Technical Service Bulletin (TSB) 23-041-22, date of issue October 14, 2022, which should be removed from your files. All revisions are highlighted with **asterisks** and include additional region and new Rapid Service Update (RSU) number and build date.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) **23-011, date of issue January 24, 2023**. All applicable Sold and UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves water testing the rear tail lamps and replacing if needed.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-50-85-9D	Lamp, Stop and Turn Signal Rear - Water Test Only (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
08-50-85-9E	Lamp, Stop and Turn Signal Rear - Water Test and Replace One Side (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
08-50-85-9F	Lamp, Stop and Turn Signal Rear - Water Test and Replace Both Side (0 - Introduction)	6 - Electrical and Body Systems	0.5 Hrs.
Failure code	ZZ	Service Action	

23-008-23 -2-

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68436710AB	Tail Lamp - Right	(LAY+LP4)
1 (AR)	68436711AB	Tail Lamp - Left	(LAY+LP4)
1 (AR)	68474046AB	Tail Lamp - Right	(XAN+LP4)
1 (AR)	68474047AB	Tail Lamp - Left	(XAN+LP4)

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. This only applies to vehicles on the RSU VIN list.

REPAIR PROCEDURE:

1. Apply water at the corner of the upper side marker. Make sure applied water covers all of top lens corner and top side of lens (Fig. 1).

NOTE: A syringe, eye dropper, water bottle or water hose can be used to perform this test. Do Not use high pressure when water testing the lamps.



Fig. 1
Location of Water Intrusion Area

2. Was water found in the side of the tail lamp(s)?

NOTE: Water intrusion into the tail lamp side marker area will appear as a dark spot (Fig. 3) and side marker is clear without water intrusion (Fig. 2).

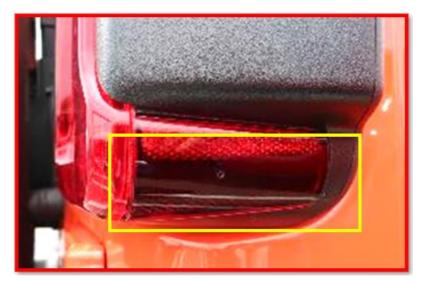


Fig. 2
Water Intrusion Side Marker



Fig. 3
No Water in Side Marker

- YES>>> Replace the tail lamp with water intrusion. Proceed to Step 3.
- NO>>> This bulletin has been completed, use inspect LOP (08-50-85-9D) to close the active RSU.
- 3. Only replace the tail lamp with water intrusion. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 08 Electrical / 8L Lamps and Lighting / Lamps/Lighting Exterior / Lamp, Tail Stop Turn / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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