

REFERENCE:	TSB: 08-017-23 GROUP 08 - Electrical	Date:	January 24, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 - 2023 (WL) Jeep Grand Cherokee 2022 - 2023 (WS) Grand Wagoneer/Wagoneer NOTE: This bulletin applies to vehicles built on or after September 12, 2022 (MDH 0912XX) and on or before October 14, 2022 (MDH 1014XX) equipped with: <ul style="list-style-type: none"> • Uconnect 5 W 8.4" Display and Uconnect 5 W NAV 8.4" Display (Sales Codes UBF, UEF, UBL and UEL). • Uconnect 5 W NAV 10.1" Display (Sales Codes UBN and UEN). • Uconnect 5 W NAV 12.0" Display (Sales Codes UBQ and UEQ). 			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	<ul style="list-style-type: none"> • Battery drain after hooking up WiTech. • Black display screen comes on during start up. (Rearview camera functions normally). 				
CAUSE:	Radio Software				

REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The radio software will be updated from S26.15 to S26.18.

NOTE: National launch for this FOTA update is expected to begin February 7, 2023.

DISCUSSION:

Vehicles sold in the U.S. and Canada can now receive software updates "over-the-air". Updates to software will occur in a phased roll-out. The software is updated through a built-in cellular modem in the vehicle.

Customers will see a notification on their radio screen when new software is available for their radio (Fig. 1). The owner will have the option to update the radio or schedule the update for later. There is not an option to decline the update indefinitely, the update must be performed.

NOTE: This is an Information Only Service Bulletin to inform the dealer how the FOTA update is performed. This document does not contain a LOP for reimbursement.

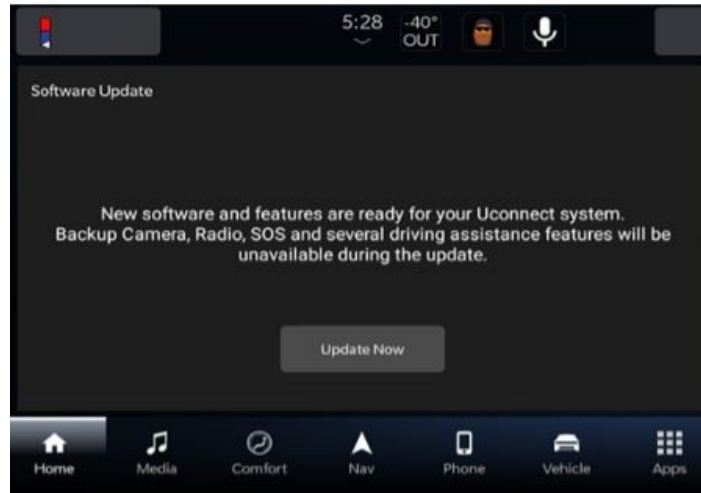


Fig. 1
Software Acceptance Screen

1. The vehicle needs to be in 'Park'. The ignition needs to be in the off position.
2. If the customer selects "Update Now" they can shut off the vehicle and leave. The update will be completed automatically.

NOTE: This step may take several minutes to complete.

3. Upon completion of update, the radio will display a confirmation message (Fig. 2).

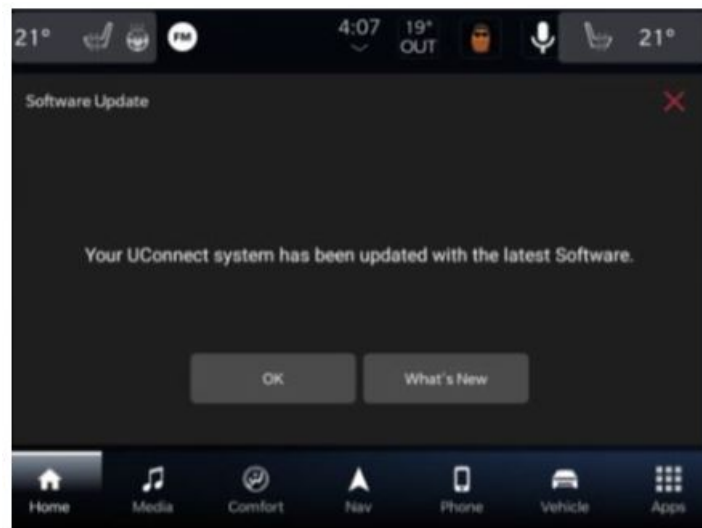


Fig. 2
Software Update Confirmation Screen

POLICY:
Information Only

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