

<b>REFERENCE:</b>	<b>TSB:</b> 23-007-23 <b>GROUP</b> 23 - Body	<b>Date:</b>	January 20, 2023	<b>REVISION:</b>	23-050-22
<b>VEHICLES AFFECTED:</b>	<b>2022 (MV) Jeep Compass</b> This bulletin applies to vehicles built on or after <b>September 20, 2022 (MDH0920XX)</b> and on and before <b>**September 24, 2022 (MDH0924XX)**</b> .			<b>MARKET APPLICABILITY:</b>	
				<input type="checkbox"/> NA <input type="checkbox"/> SA <input checked="" type="checkbox"/> EE	<input checked="" type="checkbox"/> MEA <input type="checkbox"/> IAP <input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>The center grille section is unfinished (smooth / not grained) (Fig. 1) .</li> </ul>				
<b>CAUSE:</b>	Incorrect front center grille				

This bulletin supersedes Technical Service Bulletin (TSB) 23-050-22, date of issue November 18, 2022, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include updated build date.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-224, date of issue November 18, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

**REPAIR SUMMARY:**

This bulletin involves replacing the center grille.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-02-01-9B	Grille/Insert/AGS, Radiator – Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-02-01-9C	Grille/Insert/AGS, Radiator - Inspect and Replace (0 - Introduction)	6 - Electrical and Body Systems	1.2 Hrs.
Failure code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	735734414	Grille, Center	

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the Inspection Procedure.

**INSPECTION:**

- The center grille section is unfinished (smooth / not grained) (Fig. 1) .



**Fig. 1**  
**Center Grille Section**

1 - Center Grille Section

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- The correct center grille surface is supposed to be grained: (Fig. 2) .



**Fig. 2**  
**Correct Center Grille With Grained Surface**

1 - Grained Surface

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- If the center grille surface is smooth, vehicle has the incorrect center grille: (Fig. 3) .



**Fig. 3**  
**Incorrect Center Grille With Smooth Surface**

1. Is the center grille section smooth?
  - YES>>> Proceed to [Step 1](#) of the repair procedure.
  - NO>>> This bulletin has been completed, use inspect LOP (23-02-01-9B) to close the active RSU.

**REPAIR PROCEDURE:**

1. Replace the center grille. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Exterior / Grille / Removal and Installation/Removal - Center.

**POLICY:**

Reimbursable within the provisions of the warranty.

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