

REFERENCE:	TSB: 23-006-23 GROUP 23 - Body	Date:	January 20, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 (WD) Dodge Durango This bulletin applies to vehicles built on or after May 12, 2022 (MDH 0512XX) and on or before June 30, 2022 (MDH 0630XX).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> CH
				<input checked="" type="checkbox"/> EE	<input type="checkbox"/> IAP
				<input checked="" type="checkbox"/> SA	<input checked="" type="checkbox"/> MEA
CUSTOMER SYMPTOM:	Customers may comment on one or more of the following: <ul style="list-style-type: none"> One or both A-Pillar trim is warped and/or not seated. A-Pillar trim squeaks or rattles. 				
CAUSE:	Trim fasteners not seated.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-008, date of issue January 20, 2023. All applicable UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing one or both A-Pillar trims.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-20-16-95	Trim, A-Pillar - Inspect Both Sides (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-20-16-96	Trim, A-Pillar - Inspect, Replace and Modify One or Both (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
(AR)	5VK87DX9AD	Left, A-Pillar Trim (Sales Code CHE)	
(AR)	5VK88DX9AD	Right, A-Pillar Trim (Sales Code CHE)	
(AR)	5VK87HDAAD	Left, A-Pillar Trim (Sales Code CHK)	
(AR)	5VK88HDAAD	Right, A-Pillar Trim (Sales Code CHK)	
(AR)	5VP03DX9AC	Left, A-Pillar Trim (Sales Code CHG)	

Qty	Part No.	Description	Notes
(AR)	5VP02DX9AC	Right, A-Pillar Trim (Sales Code CHG)	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. If any vehicle not on the VIN list exhibits the symptom/condition, perform the Inspection Procedure.

1. Visually inspect both A-Pillar trims to ensure they are fully seated and/or not warped (Fig. 1) .

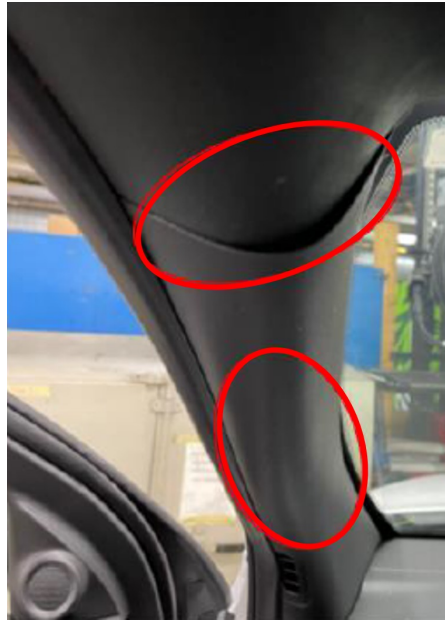


Fig. 1

A-Pillar Trim Not Fully Seated And/Or Warped

NOTE: Attempted re-seating of the A-Pillar will not correct this condition.

2. Were one or both A-Pillar trims not fully seated and/or warped (Fig. 1) ?
 - YES>>>Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin has been completed, use inspect LOP (23-20-16-95) to close the active RSU.

REPAIR PROCEDURE:

NOTE: The new A-Pillar trim will need to be modified before installation with this Repair Procedure.

1. Remove the old A-Pillar trim. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 23 - Body / Interior / Panel, A-Pillar Trim / Removal.

- Using the new A-Pillar trim and a suitable pliers tool, remove gray pin from the A-Pillar trim by pulling pin out of trim groove (Fig. 2) .

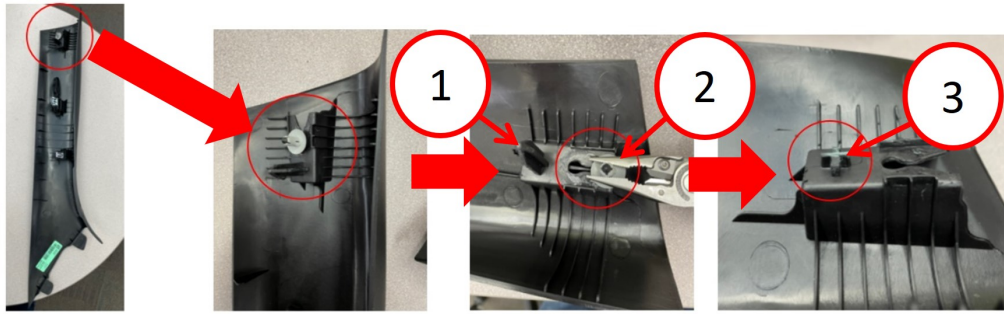


Fig. 2
Gray Pin And 4-Way Locator

- 1 - 4-Way Locator
- 2 - Gray Pin
- 3 - Removed 4-Way Locator

- Using a suitable cutting tool, cut away as much of the 4-way locator pin as possible (Fig. 2) .
- Install the new/modified A-Pillar trim. Refer to the detailed service procedures available in DealerCONNECT> Service Library under: Service Info> 23 - Body / Interior / Panel, A-Pillar Trim / Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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