

**NUMBER:** 23-002-23

**GROUP:** 23 - Body

**DATE:** January 6, 2023

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This bulletin supersedes Technical Service Bulletin (TSB) 23-037-22, date of issue September 20, 2022, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include new part numbers.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 22-172, date of issue September 20, 2022. All applicable Sold and Un-Sold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

**SUBJECT:**

Steering Wheel Leather Peeling at Lower Ring

**OVERVIEW:**

This bulletin involves inspecting the leather wrap on the steering wheel and possibly replacing the steering wheel and lock nut.

**MODELS:**

2022 (WL) Jeep Grand Cherokee

**NOTE:** This bulletin applies to vehicles within the following markets/countries: North America, Enlarged Europe, India/Asia Pacific, Middle East/Africa and South America.

**NOTE:** This bulletin applies to vehicles built on or after December 27, 2021 (MDH 1227XX) and on or before June 17, 2022 (MDH 0617XX).

**SYMPTOM/CONDITION:**

The customer may describe the following:

- Steering wheel leather wrap loose or peeling due to lack of glue around the three to five and/or the seven to nine o'clock positions. (Fig. 1) .



**Fig. 1**  
**Leather Wrap Peeling**

**PARTS REQUIRED:**

Qty.	Part No.	Description
1 (AR)	**7HB31NR3AA	Steering Wheel (Sales Codes SCC, with XTF, ERC and without SJA)
1 (AR)	7MP04BDQAA	Steering Wheel (Sales Codes SCC, with XTF, ECX and without SJA)**
1 (AR)	6PK662X7AF	Steering Wheel (Sales Codes SCC with SJA)
1 (AR)	7HB30LA3AA	Steering Wheel (Sales Codes SCC without SJA)
1 (AR)	6PK681X7AF	Steering Wheel (Sales Codes SCM, with SJA or SJC, CTX and NH2)
1 (AR)	6PK651X7AF	Steering Wheel (Sales Codes SCM, with SJA or SJC, CTX and without NH2)
1 (AR)	6PK643X7AF	Steering Wheel (Sales Codes SCM with SJA or SJC and without CTX and NH2)
1	06511578AA	Hex, Lock Nut - M16 x 1.50

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Inspection Procedure.

1. Inspect the steering wheel leather wrap around the three to five and/or the seven to nine o'clock positions.
2. Look for any evidence of exposed leather edges along the decorative ring area (Fig. 2) .



**Fig. 2**  
**Decorative Ring Area**

3. Run your thumb along the ring twisting from the outside of the wheel to see if the leather is loose next to the ring (Fig. 2) .

4. Twist the leather wrap in the direction shown by the yellow arrows in (Fig. 3) .



**Fig. 3**  
**Twisting Direction**

5. Is the leather loose, or peeling around the three to five and/or the seven to nine o'clock positions (Fig. 4) and (Fig. 5) ?



**Fig. 4**  
**Leather Peeling**



**Fig. 5**  
**Leather Peeling**

- YES>>> Proceed to [Step 1](#) of the Repair Procedure.
- NO>>> This bulletin does not apply. Use Inspection LOP (19-85-01-9E) to close the active RSU.

**REPAIR PROCEDURE:**

1. Replace the steering wheel and hex lock nut. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 19 - Steering /Column /Wheel, Steering /Removal and Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
19-85-01-9E	Wheel, Steering - Inspect (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
19-85-01-9F	Wheel, Steering - Inspect and Replace (2 - Skilled)	6 - Electrical and Body Systems	0.8 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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