

REFERENCE:	TSB: 23-003-23 GROUP 23 - Body	Date:	January 6, 2023	REVISION:	-
VEHICLES AFFECTED:	2022 (WS) Grand Wagoneer/Wagoneer Built on or after February 24, 2021 (MDH0224XX) and on and before August 31, 2022 (MDH0831XX).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Front Seats Vent Inoperative.				
CAUSE:	<ul style="list-style-type: none"> Vent Plenum retaining clip failure. Occurs on either or both front seats. 				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-002, date of issue January 06, 2023. All applicable Sold and UnSold RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly installing a zip tie to secure HVAC vent plenum.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-20-30-90	Seat Vent - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-20-30-91	Seat Vent - One Seat Inspect and Repair (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
23-20-30-92	Seat Vent - Both Seats Inspect and Repair (0 - Introduction)	6 - Electrical and Body Systems	0.5 Hrs.
Failure code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	Shop Supplies	6" Zip Tie	Min. Tensile Strength: 30 LBS

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Is the vehicle on the VIN list?
 - YES>>>Proceed to [Step 2](#).
 - NO>>>This bulletin does not apply. Normal diagnosis should be performed.
2. Raise the seat to the full up position.
3. Is the retaining clip broken or missing the tie strap?
 - YES>>>Proceed to [Step 4](#).
 - NO>>>This bulletin is complete. Use Inspect LOP (23-20-30-90) to close this active RSU. Then proceed to [Step 5](#).
4. Install zip tie at location shown. ([Fig. 1](#)) ([Fig. 2](#))



Fig. 1
Zip Tie Location

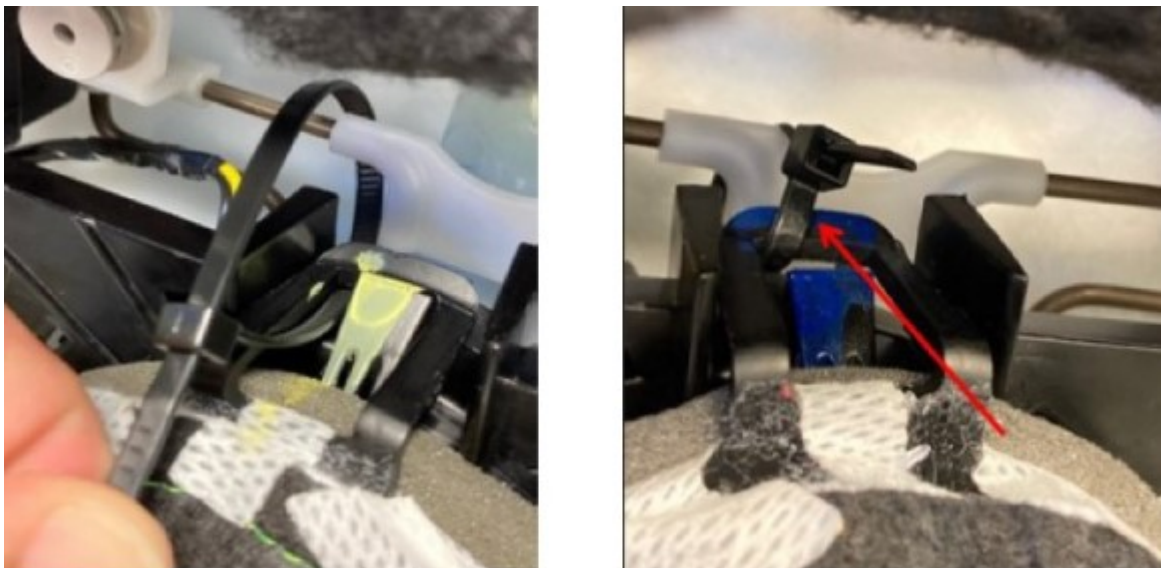


Fig. 2
Zip Tie Close Up

5. Lower seat to previous height.

6. Verify any other customer seat concerns with the latest available bulletins. Refer to all applicable published service bulletins for detailed repair procedures and labor times regarding updating the seat concerns.

POLICY:

Reimbursable within the provisions of the warranty.

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