

WARRANTY BULLETIN



TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: D-23-01

DATE: January 25, 2023

SUBJECT: (XB1) 2.4L Engine – Select
2014 - 2019 Jeep Cherokee (KL), 2017 -
2018 Jeep Compass (MP), 2015 - 2018
Jeep Renegade (FWD/AWD) (BU), 2013 -
2016 Dodge Dart (PF), 2015 - 2017 Chrysler
200 (UF), 2016 - 2018 Fiat 500X
(FWD/AWD) (FB), 2015 - 2018 Ram
Promaster City (VM)

FOR: All U.S. Dealers
All U.S. Business Centers

PURPOSE:

To announce a warranty extension on the **2.4L Engines (Sales Codes ED6, ED8, EDD or EDE)** on the following vehicles:

- 2014 - 2019 Jeep Cherokee (KL)
- 2017 - 2018 Jeep Compass (MP)
- 2015 - 2018 Jeep Renegade (FWD/AWD) (BU)
- 2013 - 2016 Dodge Dart (PF)
- 2015 - 2017 Chrysler 200 (UF)
- 2016 - 2018 Fiat 500X (FWD/AWD) (FB)
- 2015 - 2018 Ram Promaster City (VM)

Affected Vehicles:

This warranty extension bulletin applies only to the following vehicles below equipped with a 2.4L I4 Multiair engine (Sales Codes ED6), 2.4L I4 PZEV Multiair engine (Sales Codes ED8), 2.4L I4 PZEV Multiair engine w/ESS (Sales Codes EDE), 2.4L I4 Multiair engine w/ESS (Sales Codes EDD):

- KL vehicles built on or before August 25, 2018 (MDH 0825XX)
- MP vehicles built on or before August 4, 2018 (MDH 0804XX)
- VM vehicles built on or before August 8, 2018 (MDH 0808XX)
- BU vehicles built on or before December 7, 2018 (MDH 1207XX)





NOTE: This warranty extension coverage period is 7 Years / 100,000 miles from the vehicle's In-Service Date, whichever occurs first.

NOTE: CSN's W20 or W80 or W84 must be performed prior to performing oil consumption tests (Technical Service Bulletin 09-013-22).

TIMING:

Effective Immediately

ACTION:

Always check *DealerCONNECT* or *WiADVISOR VIP* to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(XB1) 2.4L Engine** message in VIP. If no (XB1) coverage message displays in VIP, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.

All technicians are required to familiarize themselves with Technical Service Bulletin 09-003-23 before replacing the 2.4L Engine on select vehicles. This Technical Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the 2.4L engine.

The Global Claim System (GCS) will honor the warranty extension coverage on the labor operation number(s) in the Technical Service Bulletin.

Refer to Technical Service Bulletin 09-003-23 for Part and LOP information.

ADDITIONAL INFORMATION:

If a customer has already experienced this specific condition and paid to have it repaired, please direct them to www.fcarecallreimbursement.com to submit their reimbursement request online. Customers can also mail their original receipts and / or other adequate proof of payment to the following address for reimbursement consideration:

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attention: Reimbursement





Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following.

- Chrysler Brand Vehicles: 1.800.247.9753 or 1.800.Chrysler
- Dodge Brand Vehicles: 1.800.423.6343 or 1.800.4ADodge
- Jeep Brand Vehicles: 1.877.426.5337 or 1.877.IAM.JEEP
- RAM Information Center: 1.866.726.4636 or 1.866.RAM.INFO
- FIAT Brand Vehicles: 1.888.242.6342

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

