



## STAR ONLINE PUBLICATION



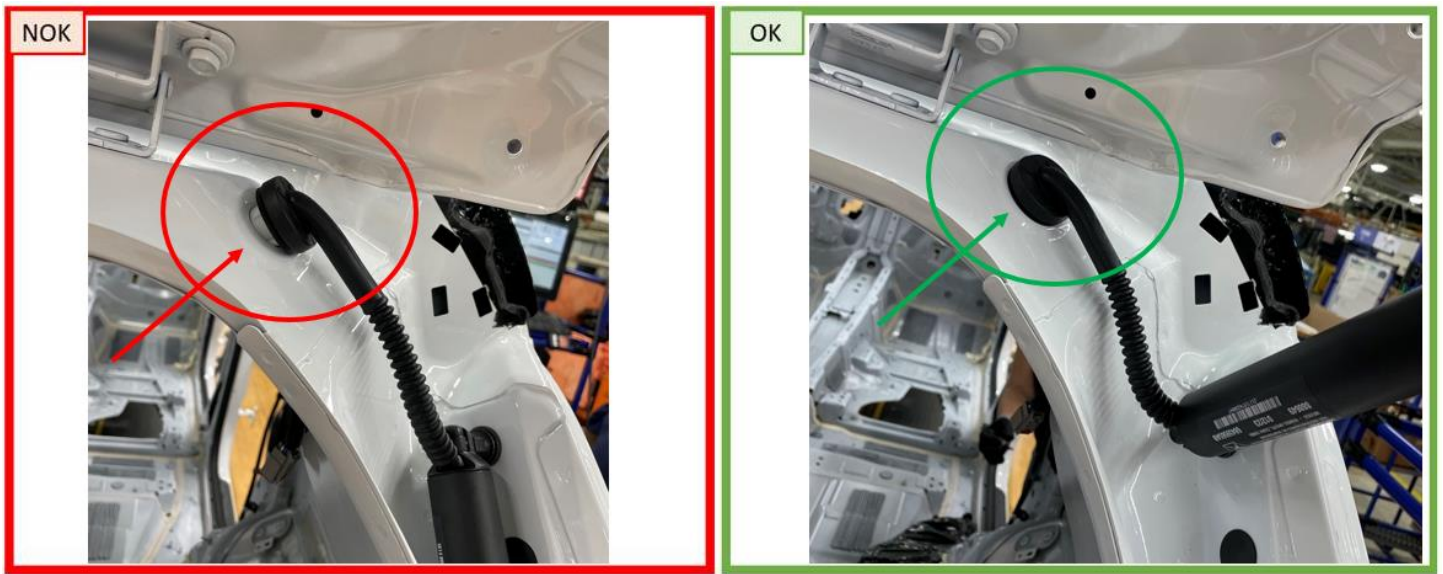
**Case Number:** S2323000012

**Release Date:** January 2023

**Symptom/Vehicle Issue:** Water Leak On Right Side Of Lift Gate.

**Customer Complaint/Technician Observation:** Lift gate floor is wet after a rain or carwash.

**Discussion:** Inspect the power lift gate harness grommet located in the gate opening. The grommet should be fully seated. If it is not, press firmly on the grommet to seat it flush in the opening. See the below image.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**