

Case Number: S2208000006 Rev. A

Release Date: January 2023

Symptom/Vehicle Issue: Turn Signals Or Hazard Lights Acting Erratically

Discussion: A customer might experience a condition where the turn signals or hazard lights are flashing fast, acting erratically or not working even when switches are on. This issue may be caused by a module that is not correctly proxi configured.

Diagnostics: After replicating the concern, make sure that the fuses in the BCM are not blown, properly seated and none of them are missing. If none of the bulbs are found blown or damaged, check for one or more of the below DTCs:

B10AA-4A "Check Configuration Failed - Incorrect component installed" B1008-18 "Turn Light Right - Circuit current below threshold" B11AF-18 "Front / Rear Right Parking Lights and Front Right Side Marker - Circuit current below threshold" B1001-62 "Transponder - Signal compare failure"

Repair Procedure: If one or more of these DTCs are present, perform a Restore Proxi Configuration and Proxi Alignment. If the condition still exists, perform the following: Referencing STAR Parts, ensure the correct bulbs are installed. Make sure that turn signal bulbs are properly seated in their respective sockets. If not, seat properly and verify for any damage in the socket or bulb and repair as necessary. If no issues are seen in any of the sockets or bulbs.

Verification: Confirm that the DTC's clear and the exterior lights operate normally.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.