



STAR ONLINE PUBLICATION



Case Number: S228A000019 – REV. A

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Symptom/Vehicle Issue: Vehicle Compass Shows Wrong Direction or Dashes

Discussion: Customer may find compass in cluster showing wrong direction or dashes. Sales codes UBF, UEF, UFF (Non-navigation radio). This is an issue with the radio software. Do not replace the radio for this concern. An over-the-air software enhancement will fix the concern in the late first quarter of 2023. UFF radio would tentatively be a USB software enhancement update in late first quarter 2023.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.