



## STAR ONLINE PUBLICATION



**Case Number:** S2323000011

**Release Date:** January 2023

**Symptom/Vehicle Issue:** Rattle Noise From Driver Side Window Switch With Loud Music Or Driving On Rough Road.

**Customer Complaint/Technician Observation:** When rattle noise is present, pushing on the door lock/window combination switch resolves the noise. Condition occurs with vibration induced from rough or bumpy road surfaces or loud music.

**Discussion:** The rattle noise can be improved by adding tape, such as masking tape, to both ends of the switch shown below. The tape should not increase the installation effort to the bezel but takes up gap between the switch “key” and the bezel “receiver tab”.



Driver side window switch and bezel (upside down view) with masking tape installed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**