

STAR ONLINE PUBLICATION













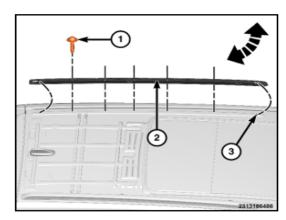


Case Number: S2323000009

Release Date: January 2023

Symptom/Vehicle Issue: Water On Interior Trim, Headliner, Edges Of Headliner, And Grab Handles.

Discussion: Water seen in the interior after a car wash or rain event could be coming from the roof rack attachment locations. To seal the roof rack rivnuts, remove the roof rack. Apply a seam sealer such as Kent Products High-Tech Clear p10200 (or equivalent) around the rivnut locations. Follow the product's application and cure instructions. Install the roof rack following Service Library Service Info, 23 - Body / Exterior / RACK, Luggage / Removal and Installation.



- 1 Luggage Rack Screws
- 2 Luggage Rack Rail
- 3 Roof Studs

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

Stellantis US LLC Version 4.5 07/22/2022