Case Number: S2319000001

Release Date: January 2023

Symptom/Vehicle Issue: Active Lane Management Unavailable Message After Software Flash. U0420-00 Invalid Data Received From Power Steering Set. CADM Inoperative.

Discussion: The Electric Power Steering Module (EPS) has recently been flashed as part of a service bulletin. Post flash, the Active Lane Management (ALM) shows a warning on the cluster info center, is not operating and has white or grey lines on the display. The Central ADAS Decision Module (CADM) module may have a U0420 Implausible Data Diagnostic Trouble Code (DTC) set against the EPS. The CADM system may be inoperative.

If U0420 is set by the CADM against the EPS, the reset-proxi-reset steps of the service bulletin were not followed. Review the flash bulletin and perform the full repair procedure.

If the Active Lane Management is inoperative with no DTCs, first perform the reset-proxi-reset of the EPS post flash as outlined in the bulletin. Then, perform a reset-proxi-reset of the CADM.

Test drive the vehicle to verify the procedure resolved the concern.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.