



STAR ONLINE PUBLICATION



Case Number: S2323000007

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Symptom/Vehicle Issue: Thump Clunk Or Rattle Noise Heard From Under Vehicle While Driving.

Customer Complaint/Technician Observation: Under body noises while driving. May occur driving through a puddle or over a bump.

Discussion: Inspect all splash shields, wheel well shields and belly pans for proper retention and installation. Replace any damaged shields or pans. Inspect for any missing fasteners and replace as necessary. It will be necessary to hoist the vehicle to properly inspect the belly pans. Note that there are several different fasteners (clips, pushpins and screws) that retain the shields. Refer to Star Parts for part look up by location.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.