

Case Number: S2323000003

Release Date: January 2023

Symptom/Vehicle Issue: Wind Noise From Windshield Or Front Instrument Panel Area At Highway Speed.

Discussion: Inspect the instrument panel fence line screws. These fasteners are at the front of the dash pad at the windshield (Fig 1). Remove the screws 1 by 1 and reinstall to torque specification of 10 n.m or 7 Ft. Lbs.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

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To access the fence line screws use a trim stick to remove the instrument panel grille cover closest to where the noise was heard during the test drive. Replace the snap in cover. Perform a verification drive to confirm the wind noise is resolved. For further information refer to Service Library service information, 23 - Body / Instrument Panel / PANEL, Instrument / Removal and Installation.

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