



Bulletin No.: PIT5975
Published date: 01/31/2023

Preliminary Information

PIT5975 Creak Noise in Rear Over Bumps

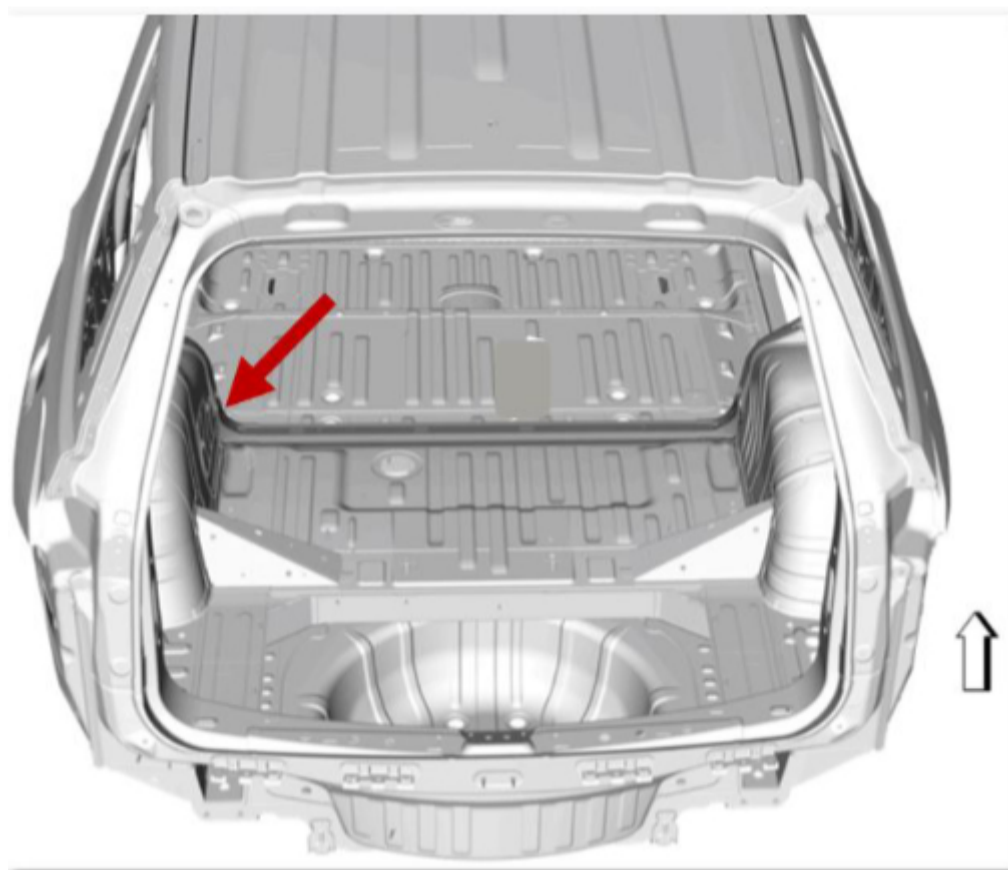
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2023	Start of Regular Production 2023	2/1/2023	All	All
Chevrolet	Traverse	2023	Start of Regular Production 2023	2/1/2023	All	All

Involved Region or Country	North America
Condition	Some customers may comment on hearing a creak or tick noise from the left (driver) side rear of the vehicle when going over bumps or uneven surfaces during parking lot maneuvers.
Cause	Body panel movement at the junction of the left rear wheel house inner panel and the # 5 floor panel extension/cross bow.

Correction:

Access the area at the front of the left rear wheel well inside the vehicle shown in the illustration below.



Inspect the area circled below for possible movement or itching of the body panels.

You may be able to duplicate the noise by placing a crow bar in the gap between the panels and flexing the outer panel in and out slightly.



Note: 3rd row seating does not need to be removed to perform correction, however, left inner quarter panel will need to be removed. Carpet folds down easily to gain access.

Insert a crow bar or similar pry tool into the gap between the panels and slightly bend the outer panel out. Number 1 shows the area before adjusting the outer panel.

Number 2 shows the area after adjusting the outer panel. Note that only a minor adjustment is necessary.



Apply a liberal amount of structural adhesive into the gap between the panels .
Allow adhesive to cure overnight.

The photo below shows the area after the repair is completed.



Use one of the materials shown below or an equivalent product.

Parts Information

Description	Part Number	Quantity
2098 Crash Durable Structural Adhesive (Slow)	Fusor 2098	As needed to fill cavity
3M Impact Resistant Structural Adhesive (ISRA)	07333	As needed to fill cavity

Version History

Version	1
Modified	01/31/2023 - Created on.



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