



Preliminary Information

PIT5969 Side Blind Zone Alert Indicator Will Not Illuminate When Passing Other Vehicles

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT4	2021 - 2023	All	All	All	All
Cadillac	CT5	2021 - 2023	All	All	All	All
Cadillac	Escalade Models	2021 - 2023	All	All	All	All
Chevrolet	Suburban	2021 - 2023	All	All	All	All
Chevrolet	Tahoe	2021 - 2023	All	All	All	All
GMC	Yukon Models	2021 - 2023	All	All	All	All

Involved Region or Country	United States, Canada, Mexico, Europe, Uzbekistan, Russia, Middle East, Israel, Palestine, Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Peru (West), Japan, Cadillac Korea (South Korea), Thailand (ASEAN), Other Africa
Condition	Some customers may comment that after having a Short Range Radar (SRR) module replaced (part number: 84907387), now when they are driving past another vehicle the Size Blind Zone Alert (SBZA) indicator will not illuminate in the side mirrors but will illuminate when another vehicle is passing them. Note: This condition will only be present after a SRR module is replaced using part number 84907387.
Cause	An anomaly in the SRR module may be at fault causing the SBZA to perform poorly.

Correction:

To repair this condition, using the radio display go into Settings then System and perform a "Return to Factory Settings". This will reset the modules allowing the SBZA to operate properly.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2889178	Radio Reset to Factory Settings - SBZA will not illuminate	0.2 Hrs.
* This is a unique labor operation for bulletin use only.		

Version History

Version	1
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