

On-car analysis list from February 2nd, 2023
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Tiguan	21-23	All	All	MIL-on P0456 P0442	Customer states MIL-on, fault P0456 and/or P0442 stored in ECM memory (Reference worksheet "Tiguan EVAP Leak - Questionnaire" before creating/calling Group TAC)
	Jetta, Taos	22-23	All	All	Fuel Tank Fill	Customer states fuel tank difficult to fill, pump keeps clicking of (Untouched vehicles with verified complaint only!) (Attach MVBs IDE00587, IDE00588, and IDE07049 to initial GFF log in VTA)
	Atlas, Atlas Cross Sport	23	3.6L CDVC	All	MIL-on P0461	Customer states MIL-on, fault P0461 stored in ECM memory (Reference worksheet "Atlas P0461 - VIN4APIN - Customer Questionnaire" before creating/calling Group TAC)
Chassis	Tiguan, Taos	22-23	All	All	Front Drive Shaft Noise	Noise from front end while driving (popping, grinding, knocking, swishing, clicking, thumping and/or creaking noise)
Electric	Tiguan, Jetta	19	All	All	Door Harness	Customer states MIL-on/Airbag light, fault U019900 and/or B101715 stored in ECM/Airbag memory
	Atlas, Atlas Cross Sport, Jetta, Taos, Tiguan	22	All	All	KESY Door Lock/Unlock Inoperative	Customer states KESY door lock/unlock inoperative (Untouched vehicles) (Must have fault codes B1479F0 and/or B147AF0 in AW 09)
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract
Body	Atlas, Atlas Cross Sport	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break MC561903 (Atlas) or MC214616 (Atlas Cross Sport)
	Tiguan	21-23	All	All	Seat Memory	Customer states cannot set seat memory. B135454: Seat height or tilt adjustment motor no basic setting B201000: no basic setting. (Note: vehicle should not have had basic settings reset) Must be after VIN break NM043260 (Tiguan)
	Atlas, Atlas Cross Sport, Tiguan	22	All	All	Refrigerant low	Customer states AC inoperative (Leak must be from AC compressor) (Untouched vehicles)