

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 51-1599

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

February 2023

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer,

Forest River is alerting you to an issue involving certain 2022 Salem FSX and Wildwood FSX Travel Trailer recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The "CASA GREY" stiles' paper face may peel from the stile.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair. You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .20 to 10.0 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Dealer Service Procedures are located on Dealer Connect. Please review these procedures thoroughly.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
SALEM/WILDWOOD CUSTOMER SERVICE	(574) 534-3167

Repair Codes:

Prior Authorization and Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TSB NUMBER	REPAIR CODE	DESCRIPTION	TIME
51-1599	SB-473-05-00-004300	INSPECTION ONLY	.20 HRS
51-1599	SB-473-15-00-004301	INSPECTION AND REPAIR	.50 - 10.0 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.


Please send the service invoice to the following address:

Forest River, Inc.
Attn: WARRANTY MANAGER
1803 Century Drive
Goshen, IN 46528

Sincerely,

Forest River
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 51-1599 REMEDY INSTRUCTIONS

	Make(s): SALEM FSX & WILDWOOD FSX Model(s): MANY, SEE BELOW Model Year(s): 2022	Repair Code: SB-473-15-00-004301 Allotted Time: 1.00 HRS. Inspection Code: SB-473-05-00-004300 Allotted Time: .20 HRS.
	Concern: The "CASA GREY" stiles' paper face may peel from the stile.	Photo(s) Required: YES, PRE & POST Prior Authorization Required: YES Part(s) Number: F100222856 Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN – 2022 – SALEM FSX: SMT167RBK, SMT167RBKX, SMT177BH, SMT177BHX, SMT179DBK, SMT179DBKX, SMT181RT, SMT181RTX, SMT190RT, SMT190RTX, SMT210RT, SMT210RTK, SMT210RTX, SMT260RT, SMT260RTK, SMT260RTX, SMT270RTK, SMT270RTKX, SMT161QK, SMT163RDSK, SMT169RSK, SMT169RSKX, SMT170SS, SMT170SSX, SMT176QBHK, SMT178BHSK, SMT178BHSKX, SMT280RT & SMT280RTX

CERTAIN – 2022 – WILDWOOD FSX: WDT167RBK, WDT167RBKX, WDT177BH, WDT177BHX, WDT179DBK, WDT179DBKX, WDT181RT, WDT181RTX, WDT190RT, WDT190RTX, WDT210RT, WDT260RT, WDT260RTX, WDT270RTK, WDT270RTKX, WDT169RSK, WDT169RSKX, WDT170SS, WDT170SSX, WDT176QBHK, WDT178BHSK, WDT178BHSKX, WDT280RT & WDT280RTX

STEP 1: PEEL DELAMINATING PAPER BACK UNTIL YOU REACH THE POINT OF WHERE THE GLUE IS HOLDING;

STEP 2: TEAR THE PAPER ACROSS THE STILE;

- DO NOT CONTINUE DOWN THE STILE INTO THE SECTION WHERE THE GLUE HOLDS;
- CONTINUING DOWN THE STILE WILL REMOVE GLUE AND POSSIBLY SUBSTRATE;

STEP 3: USE PAINTER'S TAPE TO PROTECT SURROUNDING MATERIALS FROM SANDING;

STEP 4: USING 150 GRIT SANDPAPER, FEATHER DOWN THE TORN EDGE;

- SMOOTHING OUT THE TRANSITION
- DO NOT SAND THE GLUE OR SUBSTRATE

STEP 5: CLEAN STILE WITH DRY DUSTING CLOTH;

STEP 6: SIZE THE WIDTH OF SEAM TAPE TO MATCH STILE;

STEP 7: CUT SEAM TAPE A BIT LONGER THAN STILE;

STEP 8: PEEL BACKING EXPOSING ABOUT 1" OF GLUE AND APPLY OVER PAINTER'S TAPE;

- PAINTER'S TAPE WILL HELP WITH REMOVAL OF SCRAP;

STEP 9: USE SPATULA/SQUEEGEE OR PUTTY KNIFE TO SMOOTH SEAM TAPE AND TO REMOVE AIR BUBBLES;

STEP 10: TRIM EDGES OF SEAM TAPE TO LENGTH;

STEP 11: WORK THE EDGE OF SEAM TAPE WITH FINGER TO CREASE THE CORNER AND SEAL TAPE ALONG EDGE;

STEP 12: WRAP SEAM TAPE AROUND BACK OF STILE;

STEP 13: ON FINISHED EDGES, USE THE SAME PROCESS;

- TO CREASE THE CORNER;
- SEAL THE EDGE;

STEP 14: USE SPATULA/SQUEEGEE OR PUTTY KNIFE TO WORK SEAM TAPE INTO CORNER;

STEP 15: TRIM OFF EXCESS SEAM TAPE WITH RAZOR KNIFE;

STEP 16: USE SPATULA/SQUEEGEE OR PUTTY KNIFE TO PRESS SEAM TAPE INTO CORNER;

STEP 17: TRIM OF EXCESS SEAM TAPE AT THE INTERSECTION OF STILES ON EACH END WITH RAZOR KNIFE;

STEP 18: CLEAN AREA(S) OF DEBRIS;

STEP 19: TAKE PHOTOS OF FINISHED WORK;

STEP 20: CLAIM AGAINST REPAIR CODE;