



# QUALITY ACTION

## CAMPAIGN BULLETIN

### Wheel Center Cap Dealer Inventory

Reference: PC942

Date: January 20, 2023

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2023 Rogue (T33)	NA	44	January 20, 2023	<b>YES</b>

**\*\*\*\*\*Dealer Announcement\*\*\*\*\***

Nissan is conducting a dealer inventory quality action to inspect, and if necessary replace the wheel center caps on specific MY2023 Nissan Rogue vehicles as there is a potential that Nissan LEAF wheel center caps were provided in error and are not the correct size. Potentially affected vehicles are identified in Service Comm and National Service History – Open Campaigns. Use the attached procedure to perform the remedy on any vehicles affected by this quality action prior to sale.

Affected vehicles **are subject** to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*\*What Dealers Should Do\*\*\*\*\***

**PLEASE FOLLOW THE ATTACHED INSTRUCTIONS:**

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC942**
  - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
    - Refer to NPSB 15-460 for additional information
  - **Please continue to check newly arriving inventory for campaign applicability.**
2. Please **do not drive, loan, sell or trade** the specific vehicles in dealer inventory subject to this quality action.
3. Use the attached procedure to remedy any vehicles affected by this quality action prior to sale.
4. Once remedied, dealers should submit the applicable warranty claim for the action performed to close the campaign notice in Service Comm/NSH and release the vehicle for sale.

**\*\*\*\* Dealer Responsibility \*\*\*\***

It is the dealer's responsibility to check Service Comm or DBS National Service History - Open Campaign using the appropriate campaign ID for the campaign status on each affected vehicle currently in new vehicle inventory.



# PC942 – 2023 ROGUE WHEEL CAPS

## SERVICE PROCEDURE:

1. Open the front passenger door.



Figure 1

2. Locate the Literature Kit (Lit Kit).

- Usually found on the passenger floor or passenger seat



Figure 2

3. Open the Lit kit and pull out the wheel caps.



Figure 3

4. Inspect all (4) wheel caps to verify they are correct for the Rogue.

- Refer to Figure 4 below for inspection criteria



Figure 4

5. Are the wheel caps GOOD as shown in Figure 4?

- **YES** => No Further action is required. Submit claim per Claims Information
- **NO** => Scrap the wheel caps from the Literature Kit and order (4) new wheel caps using the part number listed in Claims Information

**NOTE: The wheel caps will be installed as included in the PDI procedure.**

## PARTS INFORMATION

Description	Part #	Quantity
ORNAMENT – DISC WHEEL	40342-6TA1A	4

**NOTE: Only order replacement wheel caps if inspection result in Step 5 is NO GOOD.**

## CLAIMS INFORMATION

**Submit a "CM" line claim using the following claims coding:**

Campaign ("CM") ID	Description:	Op Code	FRT
<b>PC942</b>	Inspect all (4) Wheel Caps In Literature Kit And If Necessary, Replace	PC9420	0.2 Hr