

Service Bulletin

INFORMATION

Brand:	Model:	Model Year:		VIN:		Engine	Turnensierien
		from	to	from	to	Engine:	Transmission:
Cadillac	CT6	2019	2020			LM2, L84, L87,	MHS, MHT, MHW, MHX, MI1, MI2, MI4,
	CT4	2021					
	CT5	2020	2022				
	Escalade Models	2021					
	Silverado 1500 (New Model)	2019	2019				
	Silverado LD						
Chevrolet	Silverado 1500	2020	2021				
	Silverado 1500 - LTD (RPO J21, VIN Digit 5 = W/Y)	2022	2022				
	Silverado 1500 - New (RPO J22, VIN Digit 5 = A)						
	Suburban	2021			LSY, LGX	MQA, MQB, MQC	
	Tahoe						
GMC	Sierra 1500 (New Model)	2019	2019				
	Sierra Limited	2019	2019				
	Sierra 1500	2020	2021				
	Sierra 1500 - Limited (RPO J21, VIN Digit 5 = 8/9)	- 2022	2022				
	Sierra 1500 - New (RPO J22, VIN Digit 5 = H/U)						
	Yukon Models	2021	2022				

Subject: Diagnostic Tip for 10 Speed Oil Pump Drive Gear

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Involved Region or Country	North America, Middle East			
Condition	Some customers may comment that a whine, growl or grind noise from the vehicle. – This noise may be present at idle and increase in intensity as engine RPM increases. This condition typically presents itself at approximately 15,000 miles (24140 km) and higher mileage.			
Cause	This condition may be caused by the oil pump drive gears in the transmission.			
Information	 The noise may be present from the front of the transmission or rear of the engine: Remove the transmission oil pan, valve body and transmission oil pump. Inspect the oil pump driven gear on the oil pump for abnormal wear or tooth damage. Also inspect the transmission oil pump idler gear for abnormal wear, tooth damage and side to side movement. If gear damage is found on both the driven and idler gear, the driven gear in the front cover is damaged as well. 			

Additional Information



6196003

Note the damage to the oil pump idler gear.



6196006

Note the side-to-side movement in the oil pump
idler gear.



6196005

Note the damage to the oil pump driven gear.

Version	2
Modified	Released November 18, 2022 Revised January 20, 2023 - Added 2020 to CT5 and Added Addition Keywords Section.

Additional Keywords: 10L80, 10 Speed

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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