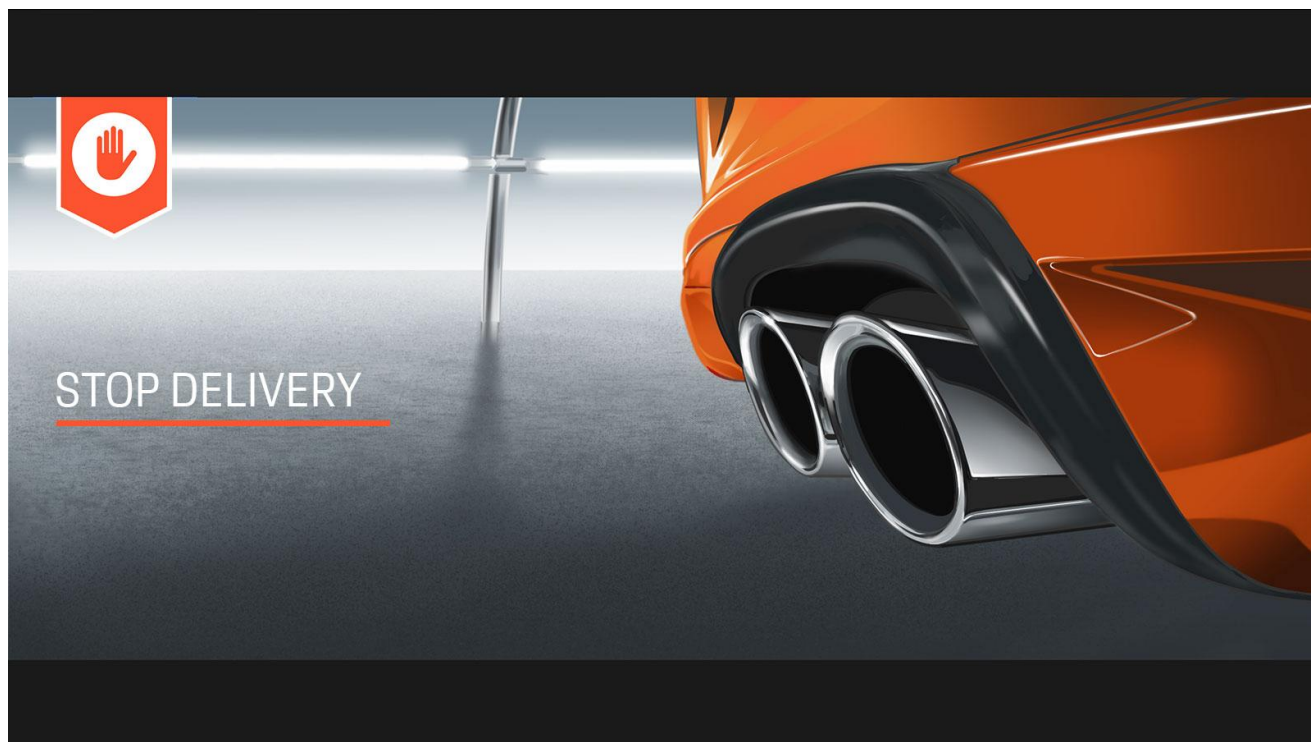


# WMQ3 Stop Delivery – Retrofitting loudspeaker booster (Burmester)



## WMQ3 Stop Delivery - Retrofitting loudspeaker booster (Burmester)

### Update 2/6/23

Please be advised that Macan vehicles have been added to WMQ3. The parts for these vehicles will be allocated in the same way that other vehicles affected by WMQ3 are allocated. Please refrain from submitting PRMS tickets or other inquiries about parts availability.

The TI for the Macan is now available in PCSS and the [AfterSales Document Database](#).

### Update 9/30/22

WMQ3 Stop Delivery – Retrofitting loudspeaker booster (Burmester)

Please be advised that the use of "donor cars/parts" are not to be used to remedy a vehicle affected by WMQ3. Your dealer can only use the allocated parts from PCNA in order to remedy vehicles affected by WMQ3.

As a reminder, dealers are not allowed to use donor cars/parts for any campaign unless explicitly stated by PCNA for that particular campaign remedy.

## Update 5/13/22

Please be advised that parts have begun to be allocated for small quantities of vehicles affected by WMQ3 in dealer inventory. Please continue to refrain from ordering parts or requests regarding the availability of parts.

Repairs can now begin on affected vehicles with an allocated part.

The TI for WMQ3 has been published and is available in PCSS and the [AfterSales Document Database](#).

## Vehicle blocking

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Therefore, please carry out following Stop Delivery, immediately.

## Important Information:

- ~~At present, no statement can be made about the availability of parts. Together with our suppliers, we are working at high priority to procure the required capacities of components. As soon as these are available, we will inform you immediately. In the meantime, please refrain from requests regarding the availability of parts.~~
- The Technical Information is available as of 5/13/22
- The creation of jobs as well as the invoicing of the campaign is **only** possible with the availability of the remedial measure.

## Overview

Due to worldwide semiconductor shortages experienced by some suppliers, the affected vehicles were built without a loudspeaker booster.

As a result, audio output is not available on these vehicles.

For this reason, the loudspeaker booster must be retrofitted on the affected vehicles before handing the vehicles over to customers once the control unit is available.

<b>Model type</b>	<ul style="list-style-type: none"><li>• Panamera (971)</li><li>• Taycan (Y1A/Y1B)</li><li>• Cayenne (9YA/9YB)</li></ul>
<b>Model year</b>	from 2022
<b>Vehicle specifications</b>	Burmester Surround Sound System (M-No. 9VJ)

**Number of affected vehicles**

TBD

\*Please note due to newly produced vehicles from current production, more vehicles will be assigned to this campaign until loudspeaker boosters are available.

## Vehicle usage

The vehicles may only be driven for loading and unloading purposes in the transport chain and, if necessary, by Porsche Dealer personnel.

Any further use is not permitted. Test drives are to be omitted.

## Test instructions and remedial measures

The TI is now available in PCSS and the [AfterSales Document Database](#).

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### Attachments

1. [VIN\\_List\\_Report\\_WMQ3\\_2023-02-01.xlsx](#)