

Reference	SSM75871
Models	Discovery Sport / L550 New Range Rover Evoque / L551
Title	Tailgate not closing when opened using the passive entry
Category	Electrical
Last modified	24-Jan-2023 00:00:00
Symptom	205000 Electrical Accessories

Content **Issue:**
Customers reporting the following concerns:

1. Tailgate not closing when opened using the passive entry method and a 100 millisecond 'chirp' sounds from the horns to indicate a mis-lock.
2. Gesture tailgate not operating unless the key fob is placed in contact with the side of the rear bumper.

Cause:

Poor Remote Function Actuator (RFA) Calibration with earlier software.

Action:

Please Note – This software update of the Remote Function Actuator (RFA) will be conducted using TOPIx Cloud Diagnostics.

If the Remote Function Actuator (RFA) - Software Update' is not displayed in the module programming list, then the module is at the required software level and no further action is required.

Ensure both key fobs are present with the vehicle **before** starting this procedure.

1. Connect the JAGUAR LAND ROVER approved battery support unit.
2. Please ensure the latest version of the Diagnosis Device Agent is installed
3. Launch Diagnosis Device Agent (DDA) and log in
4. Select 'Browse all' in 'OPTION SELECTION'
5. Within the Diagnostics tab, select "Remote Function Actuator (RFA)" in the "Vehicle Data Modules" section
6. Within the "Applications and Troubleshooting" section select the "Module Programming" tab
7. Select 'RFA - Software - Update Module- Existing Module Programming
8. Select 'Run'
9. Follow all on-screen instructions and complete the routine
10. Disconnect the JAGUAR LAND ROVER approved diagnostic equipment and the JAGUAR LAND ROVER approved battery support unit.

NOTE- If the fault persists, please investigate the tailgate system circuit and subcomponents.

Thank you in advance for your assistance with this matter

anBhdHRlcnM7MjAyMy0wMl0wMVQxNDowNDoyNS43NjBaOzEzNi4yMjYyNzluMTI3Ow==