



WARRANTY ENHANCEMENT PROGRAM (WEP)

USE ONLY IF FAILURE IS PRESENT

**CONVENTIONAL DIESEL PARTICULATE FILTER
(DPF) – AASW0**

**BULLETIN NO: WP-23-001
DATE: 1-18-2023
REF: QA-221220-N1**

SUBJECT VEHICLES: Certain 11MY-21MY Conventional Trucks equipped with a J08 engine.

OVERVIEW:

Overtime the fuel injection characteristics of the engine may change and Diagnostic Trouble Code (DTC) P2002 (Filtering performance abnormality) or P244B (Incomplete re-generation) may be detected, when this occurs the DPF may become damaged.

If this condition is found, refer to the appropriate Vehicle Identification Number in the warranty system to determine vehicle eligibility.

Warranty Terms

Perform this repair ONLY if failure condition is present.

-Warranty enhancement program: 10 years with no mileage limitation from the delivery date to the initial end purchaser, or five (5) years from the date of the customer notification letter, whichever is longer, will be covered by this program.

For any other failure modes, standard warranty conditions will be applied.



PARTS:

Model Year	Part Number	Part Description	Quantity
2011-2014	S1850E0B00	Filter Assy, Particulate	1
2015-2017	S1850E0741	Filter Assy, Particulate	1
2018-2021	S1805EW020	Filter Sub-Assy, Particulate	1

BEFORE YOU BEGIN:

- Read and understand all instructions and procedures before you begin the work.
- Read and follow all **WARNINGS** and **NOTICES** set forth in this publication. These alerts help to avoid damage to components, serious personal injury, or both.
- Park the vehicle on a flat, level and solid surface.
- Place the gear shift lever in "Neutral" or "Park".
- Apply the parking brake firmly and confirm parking brake activation.
- Turn off the engine and remove the key from the ignition switch.
- Always wear safety glasses or goggles to protect your eyes.
- Place wheel chocks in front of and behind all the wheels to prevent the vehicle from moving.

REPAIR PROCEDURE:

If the DPF has been found to be compromised, an injector test must be performed and submitted to Tech Assist for evaluation.

Note: If a Particulate Matter (PM) sensor is needed to be replaced, use the appropriate WEP.

Please refer to the Hino Service Manual for replacement instruction.
(Exhaust J08E)



CLAIM APPLICATION

**Reimbursable in accordance within the terms and policies of the Hino limited warranties.*

(If submitting for a past customer paid repair invoice reimbursement, add .3 hour labor in the sublet)

DPF Replacement:

a) Campaign No: AASW0

b) Labor charge:

Model Year	No Inj. Replacement	Include Inj. Replacement
11-14MY	5.8 hours (1.0 hour Diagnosis/Injector test) (.5 hour Exhaust brake) (DPF Removal/Installation)	9.2 hours (1.0 hour Diagnosis/Injector test) (.5 hour Exhaust brake) (DPF Removal/Installation) (Injectors Replacement)
15-17MY	4.4 hours (1.0 hour Diagnosis/Injector test) (.5 hour Exhaust brake) (DPF Removal/Installation)	7.8 hours (1.0 hour Diagnosis/Injector test) (.5 hour Exhaust brake) (DPF Removal/Installation) (Injectors Replacement)
18-21MY	5.8 hours (1.0 hour Diagnosis/Injector test) (.5 hour Exhaust brake) (DPF Removal/Installation)	9.2 hours (1.0 hour Diagnosis/Injector test) (.5 hour Exhaust brake) (DPF Removal/Installation) (Injectors Replacement)

c) Warranty code: 11520

d) Trouble code: 98

e) Operation code: 11550AOT

f) Original failed part: 9999999999

