



# TECHNICAL SERVICE BULLETIN

Classification: KS22-001A	Reference: NTB22-014A	Date: January 3, 2023
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## INTELLIGENT KEY NOT DETECTED IN CENTER CONSOLE

This bulletin has been amended. See **AMENDMENT HISTORY** on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLES:** 2021-2022 Sentra (B18)  
**APPLIED DATES:** 2021: All  
2022: Built before June 7, 2022  
**APPLIED GRADES:** S

### IF YOU CONFIRM

The Intelligent Key fob is not detected when above or around the center console area.

### ACTION

Use the **SERVICE PROCEDURE** in the bulletin to reconfigure the Hands Free Module (HFM).

**IMPORTANT:** The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

**IMPORTANT:** Before starting, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All CONSULT software updates (if any) have been installed.

1. Confirm that the CONSULT PC is connected to Wi-Fi.
2. Connect the VI to the vehicle.
3. Turn the ignition ON with the engine OFF.
4. Start C-III plus.
5. If prompted, select **USA/CANADA Dealers** from the drop down menu, and then select **OK**.
6. Login using your NNAnet credentials.

**IMPORTANT:** If not prompted to enter your username and password, the CONSULT PC may not be connected to Wi-Fi. Close C-III plus, confirm the CONSULT PC is connected to Wi-Fi, and then reopen C-III plus.

7. Wait for the VI to be recognized.
  - The serial number will display when the VI is recognized.
8. Select **Re/programming, Configuration**.

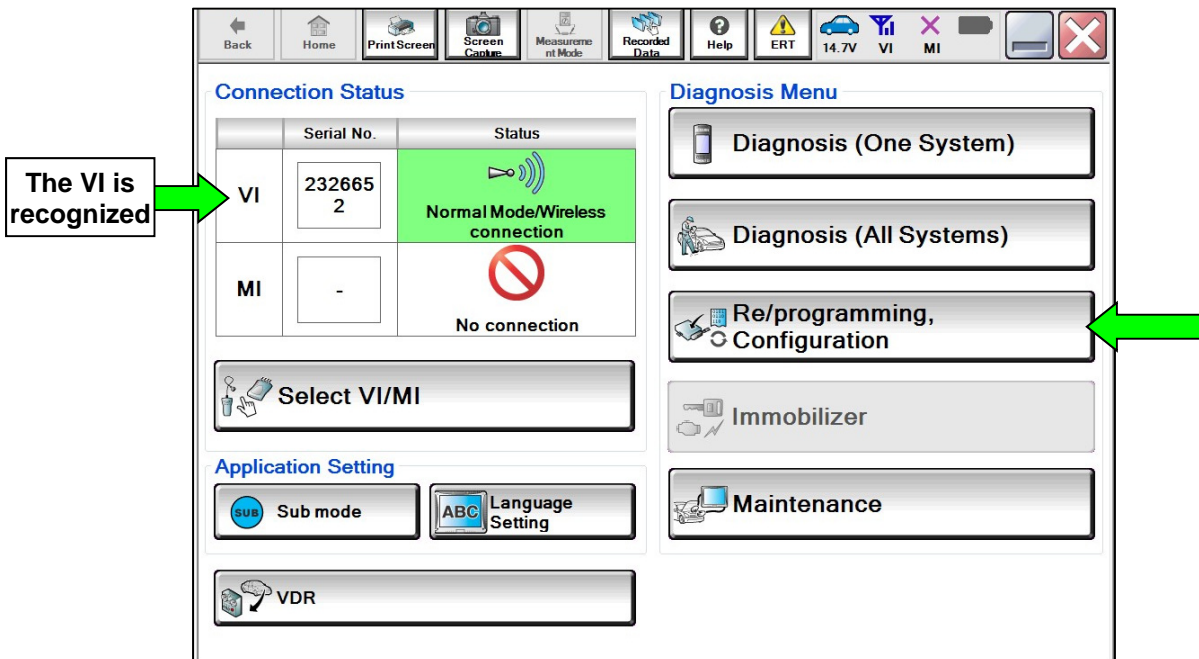


Figure 1

9. Use the arrows (if needed) to view and read all precautions.
10. Check the box confirming the precautions have been read, and then select **Next**.

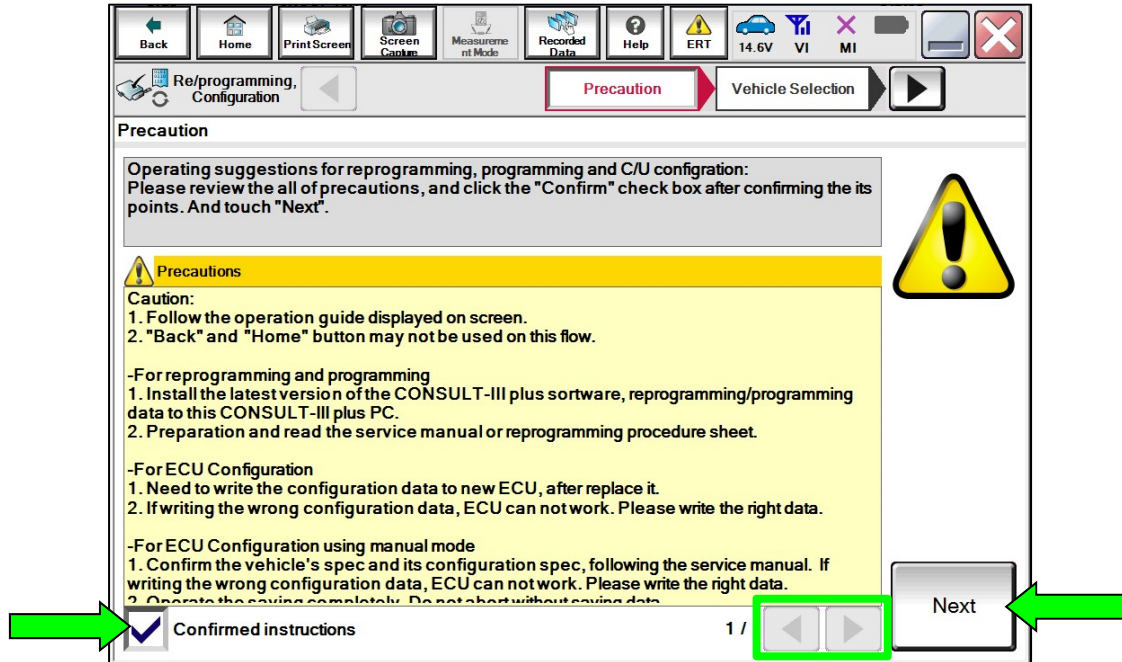


Figure 2

11. Select **Automatic Selection(VIN)**.

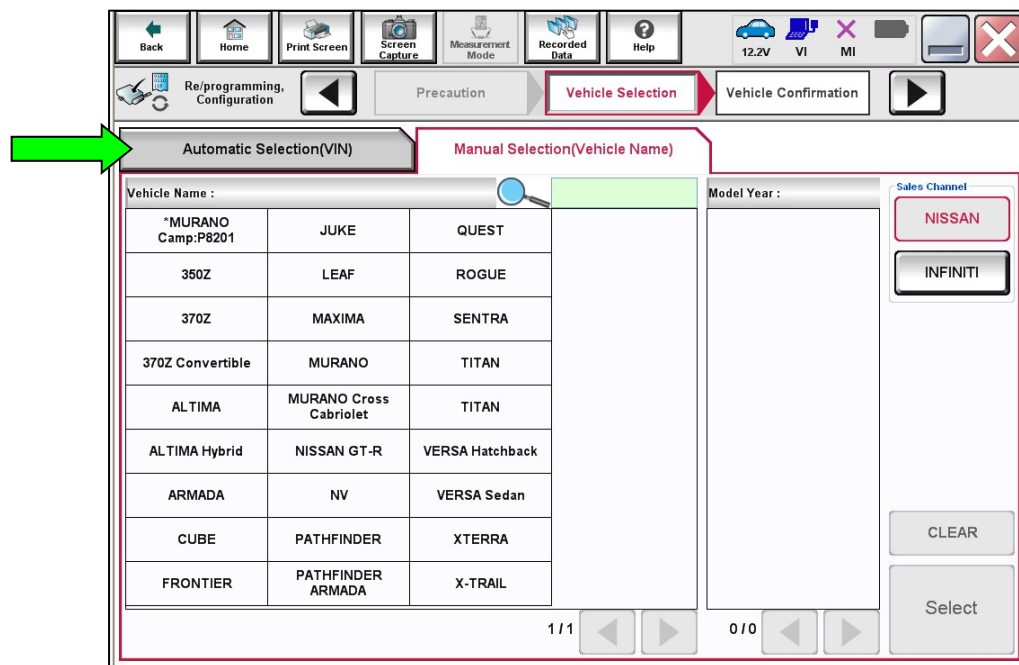


Figure 3



14. Allow the System call to complete.

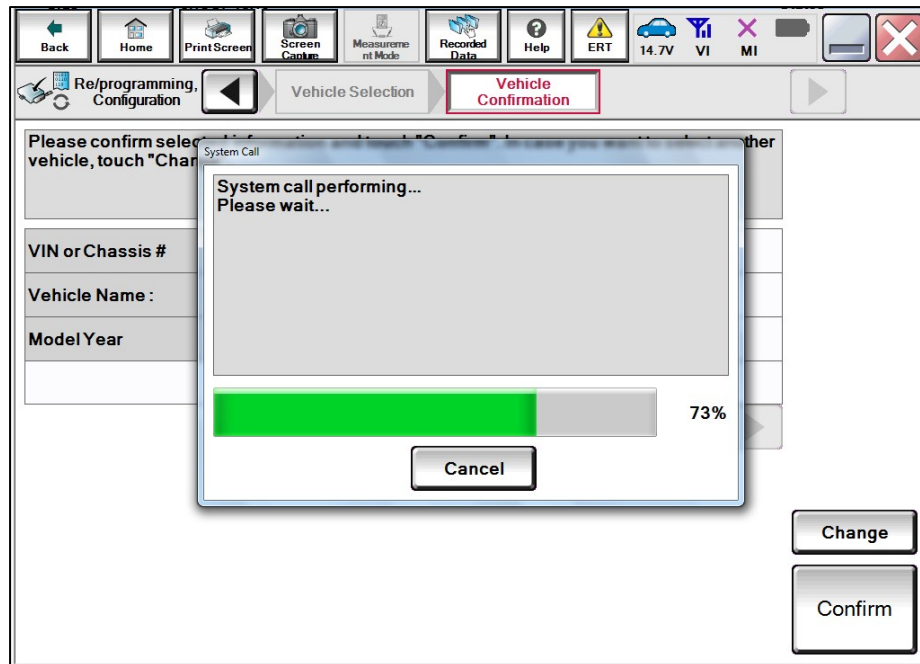


Figure 6

15. Confirm the VIN is correct for the vehicle, and then select **Confirm**.

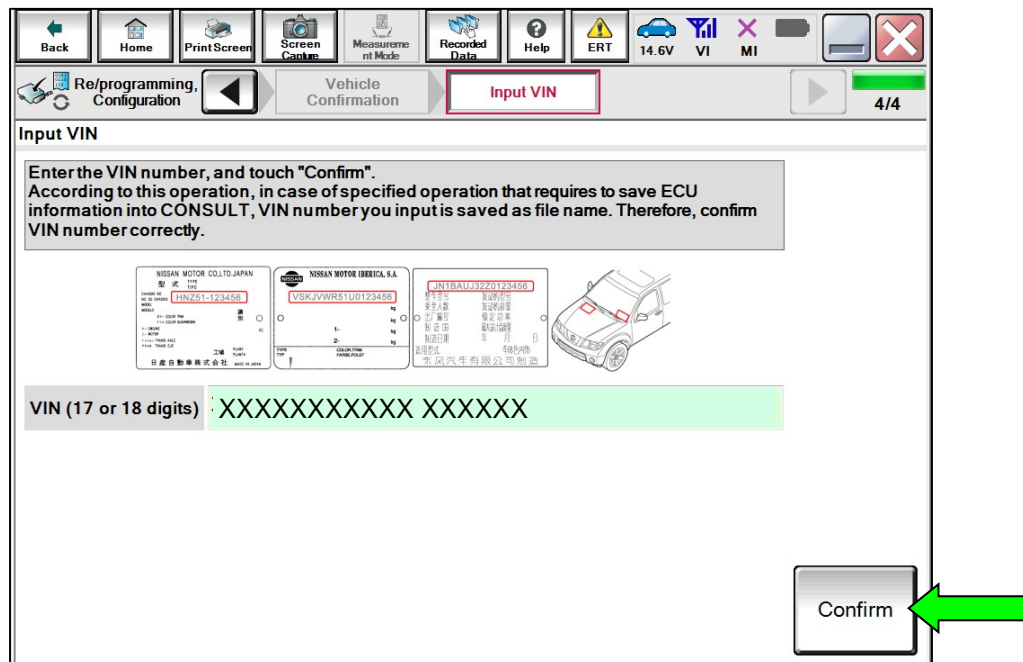


Figure 7

16. Select **HANDS FREE MODULE**.

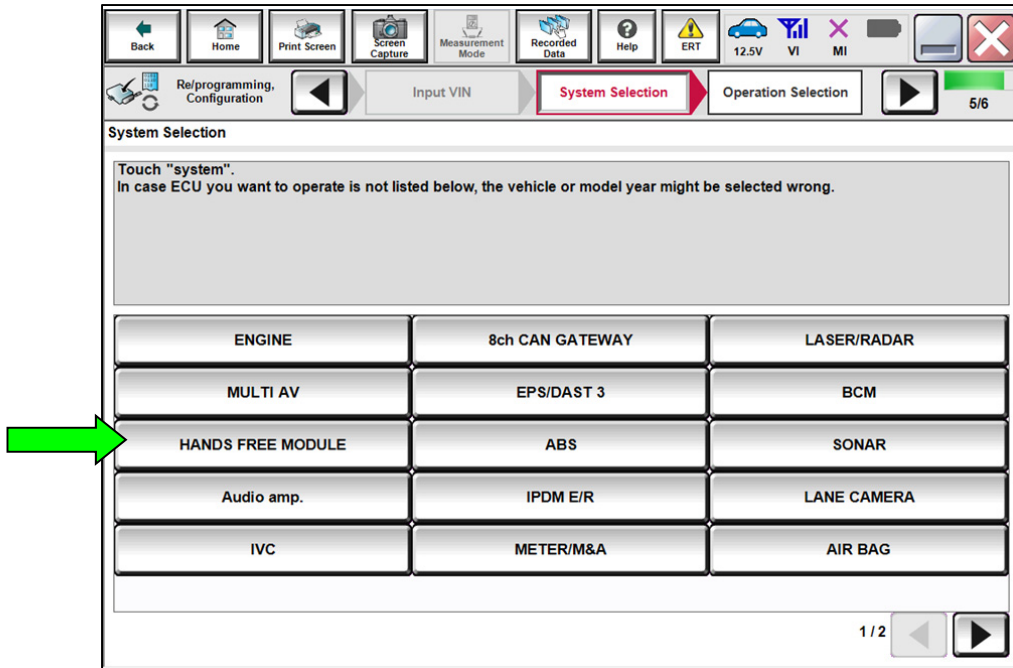


Figure 8

17. Select **After ECU Replacement** under **VEHICLE CONFIGURATION**.

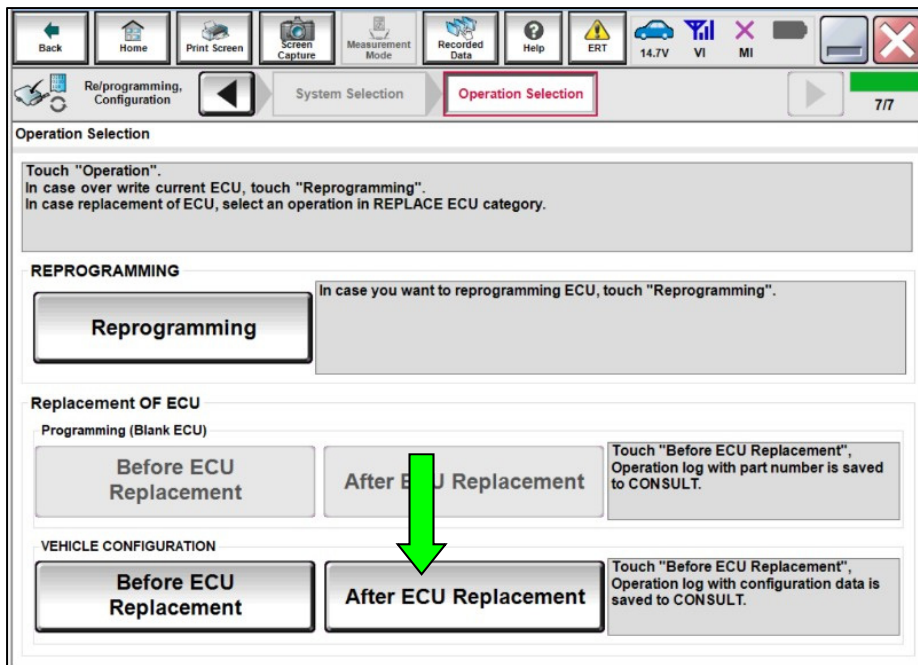


Figure 9

18. Select **Manual selection**.

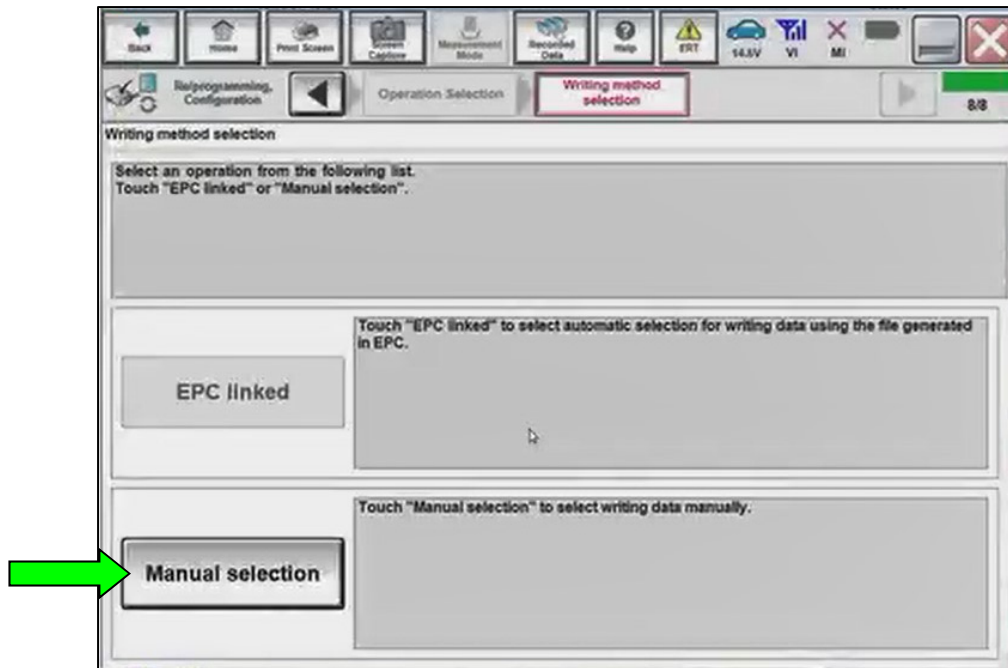


Figure 10

19. Select **Type ID "285J7-6LE3A"**, and then select **Next**.

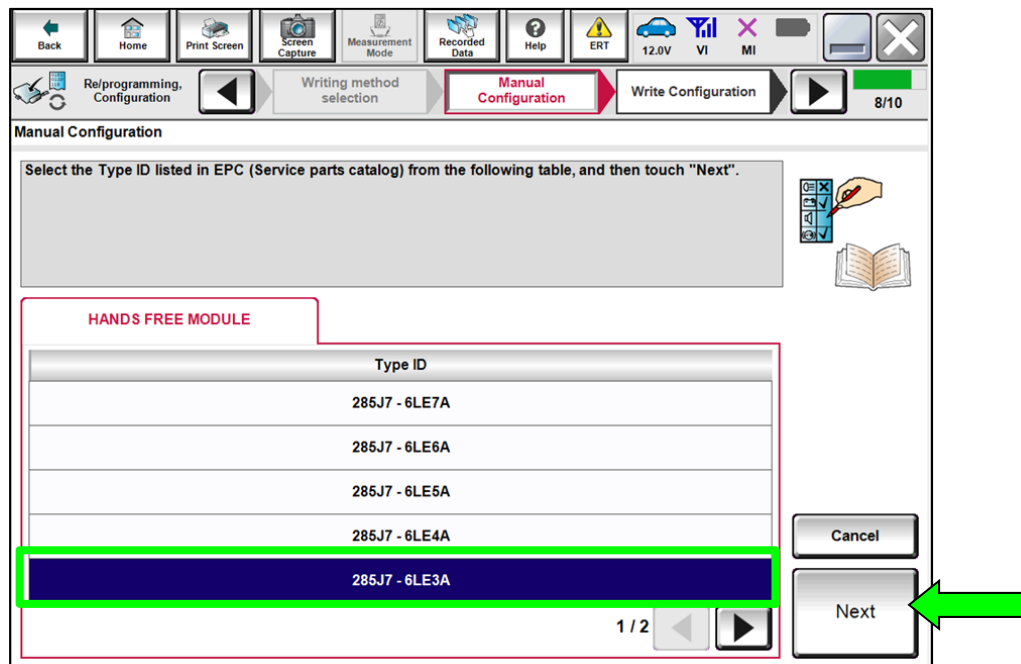


Figure 11

- Verify the ignition is ON and the engine is OFF, and then select **OK** to write the configuration.

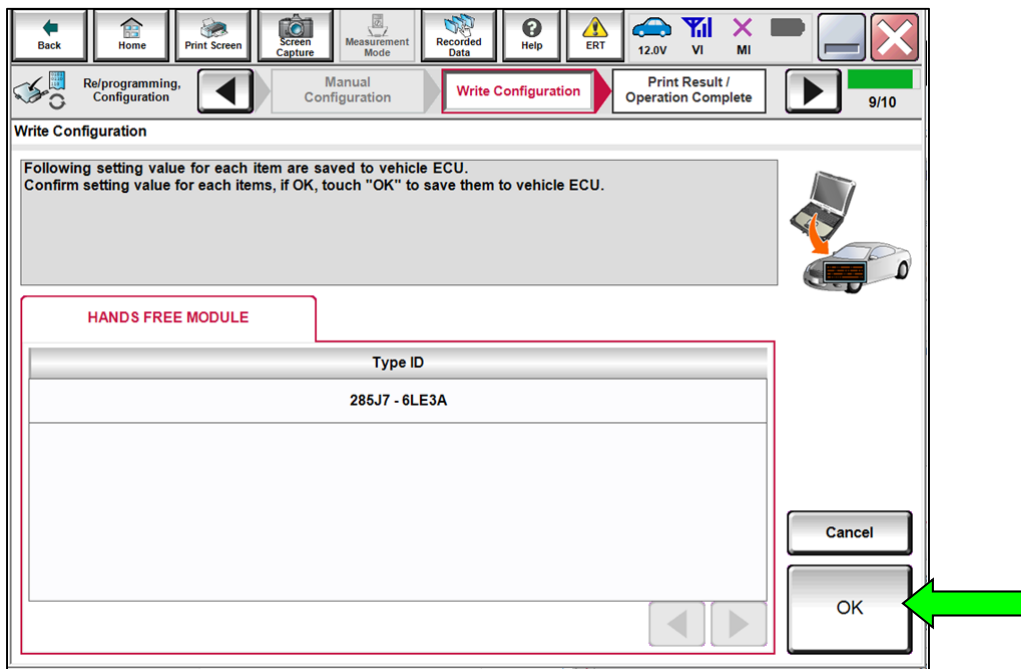


Figure 12

- Allow the **Write Configuration** to complete.

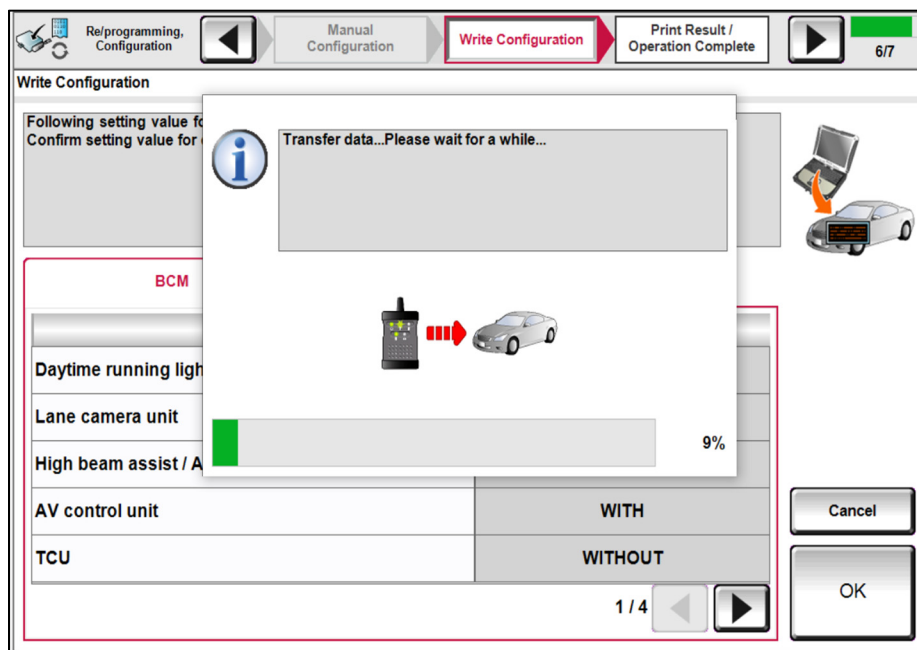


Figure 13



22. Confirm that the **Type ID** is now “285J7-6LE3A”.

23. Select **End**.

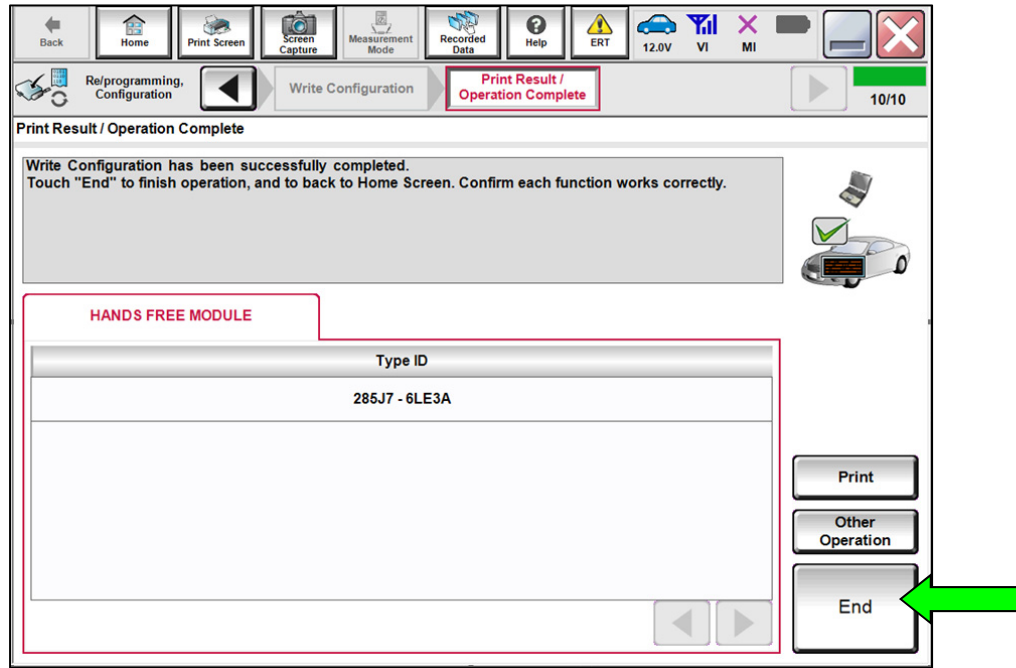


Figure 14

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Reconfigure Hands Free Module	(1)	RXA4AA	ZE	32	0.3

- (1) Reference the electronic parts catalog and use the Smart Keyless Control Assembly (285E1-\*\*\*\*\*) as the Primary Failed Part (PFP).

## AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
March 3, 2022	NTB22-014	Original bulletin published
January 3, 2023	NTB22-014A	<b>APPLIED DATES</b> added, and login steps moved to page 2