CUSTOMER SERVICE JAGUAR LAND ROVER

Body/Chassis - SVR Carbon Fiber Hood Repairs

Customer Voice:

 A customer may complain that the clear coat paint on the vehicle hood is peeling, wrinkling or becoming discolored.

Technical Description:

- This affects only Range Rover Sport SVR vehicles with the carbon pack option (exposed carbon fiber in center of hood).
- The clear coat paint may start to wrinkle (orange peel), discolor (get an amber hue) and start to peel/flake off due to UV damage.

Status:

- The carbon fiber hood finish is repairable in almost all circumstances.
- The clear coat paint can be removed (sanded off) to the carbon fiber gelcoat layer and refinished.
- SSM 75913 is being published for this concern.

Please Note: Any paint related repair over 8 hours in labor required <u>prior</u> approval via FRED for warranty repairs.

18-21MY Range Rover Sport SVR

