

POWERTRAIN - Rear Differential e-Diff - Knock Noise or Judder/Vibration

Customer Voice:

- Customers will be reporting a knocking noise or judder/vibration, from the rear of the vehicle when turning the left or right during low speed.

Technical Description:

- Differential fluid is contaminated

Status:

- Remove the Rear Differential locking motor fuse and road test the car.
- If the symptom is not present after the fuse removal and road test, then please carry out a double flush of the rear differential oil.
- Perform the Double flush the oil in rear differential (TOPIx section 205-02)
- Inspect the rear differential and rear subframe mounts
- Please capture images/videos of the mounts as assembled, to support an ePQR with this SSM number as a reference within the customer concern field and quoting PTS_800.

Refer to SSM 75898

19MY Range Rover, RR Sport
20-23MY Land Rover Defender

