

POWERTRAIN – LONG CRANK/ HARD START/ NO START DURING PDI-16- 3.0L

Customer Voice:

- Jaguar Land Rover (JLR) is investigating reports of vehicle hard start/no start during PDI.

Technical Description:

- Spark plugs may be found to be fuel fouled.
- In some circumstances Diagnostic Trouble Code (DTC) for misfire is also stored within the Powertrain control module (PCM).

Status:

- Please raise an TA with the following information.
 - Reference this SSM number
 - Evidence of any fuel on spark plugs and in combustion chamber
 - Any other observations that will help with the investigation of the failure
- If the customer concern has been rectified, attach all the information identified to the TA, quoting this SSM, along with the confirmation of concern/verbatim:
 - Vehicle Cranks longer than normal.
 - After a long crank, the vehicle starts, but runs rough.
 - Vehicle cranks and will not start.
 - Detail of diagnostic steps performed for hard starting condition.

Refer to SSM 75912

23MY Land Rover Defender, Discovery

