

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

© 2023 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: All Models

NUMBER: 02-191-22R

SUBJECT: Genuine Subaru Alternative Engine Oil Filter Replacement

DATE: 11/02/22

REVISED: 01/05/23

INTRODUCTION:

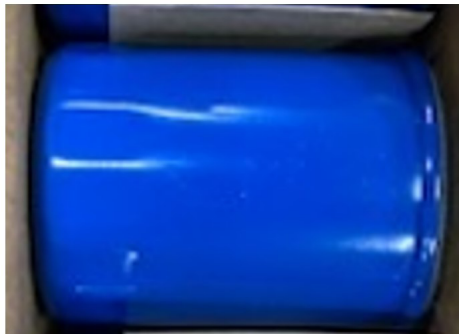
Due to unexpected supply chain challenges, this bulletin announces the availability of a temporary genuine Subaru alternative engine oil filter. This oil filter should be used until Subaru announces a permanent solution to the current supply chain challenge. The genuine Subaru alternative oil filter has some features that differ from the prior Subaru filter. **These features, important notes on handling, and oil filter installation instructions are outlined in this bulletin for technician reference.**

PART INFORMATION:

Part Description	Subaru Genuine Part Number	Genuine Alternative Part Number
OIL FILTER COMPLETE	15208AA15A	SOA6351520815*
	15208AA12A	SOA6351520812*

*Part Numbers are to be used for claim submission when applicable.

The genuine Subaru alternative filters have a square cut seal, are blue in color, and have the part number printed on the top.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

SERVICE PROCEDURE / INFORMATION:

Engine Oil and Filter Replacement:

1. Allow the engine to rest for at least 5 minutes after running.
2. Start the engine and allow the engine temperature to reach normal operating temperature.
3. Turn the engine OFF. Drain the engine oil thoroughly. Once the oil has been removed, reinstall and torque drain plug to specification using a **NEW** gasket.

IMPORTANT NOTE: It is possible for the oil filter seal to become dislodged or misaligned during shipping and handling (see example images below). If this situation occurs, inspect the seal and mating surface for any visible damage.

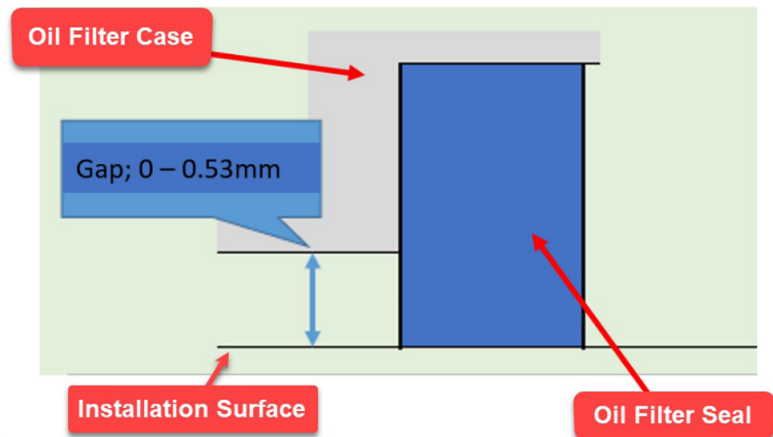


If any damage is found, replace the filter. If no damage is found, the seal may be refitted to the filter and installed on the vehicle.

4. Replace the engine oil filter with a genuine Subaru alternative filter.
 - Clean the contact surfaces of the oil filter. Remove all oil and possible contaminants.
 - Apply a thin coat of fresh engine oil to the rubber seal.
 - Thread the new oil filter by hand until the gasket seats against the surface. Use CAUTION not to damage the filter seal.
 - Further tighten the oil filter, approximately $\frac{3}{4}$ of a turn. Confirm the filter security when complete.
 - Clean any residual oil from around the base of the filter

Continued...

IMPORTANT NOTE: It is possible there may be a gap between the filter case and the installation surface (0-0.0209 inch / 0-0.53mm). This is a normal condition. Further verification can be achieved with the use of a 0.022 inch (0.56mm) sized feeler/thickness gauge. This sized gauge should be unable to be inserted in this gap.



5. Install the new engine oil applicable to the vehicle's type and quantity specifications.
6. Start the engine and check for any oil leaks around the base of the engine oil filter. Confirm there are no leaks found.

End

WARRANTY / CLAIM INFORMATION:

The previous flush process connected with the use of these oil filters was discontinued as of **12/23/2022**. This bulletin is now supplied as information **ONLY**. Contact the SOA Claims team for any questions related to submission of claims for work performed prior to **12/23/2022**.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.