



# QUALITY ACTION

## CAMPAIGN BULLETIN PTC Heater

Reference: PC943  
Date: January 31, 2023

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
2018-2023 LEAF (ZE1)	TBD	TBD	TBD	<b>YES</b>

**\*\*\*\*\*Dealer Announcement\*\*\*\*\***

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain vehicles on temporary Quality Assurance (QA) Hold to ensure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance Hold on all 2018-2023 Nissan LEAF vehicles due to an investigation of a potential issue with the PTC heater operation in very cold temperatures. Affected vehicles are subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*\*What Dealers Should Do\*\*\*\*\***

1. Please **do not drive, loan, rent, sell or trade** the specific vehicles in dealer inventory subject to this quality hold.
2. Nissan is currently investigating a potential concern with the PTC Heater operation. Additional information on next steps will be provided as soon as possible.

**NISSAN NORTH AMERICA, INC.**  
Total Customer Satisfaction