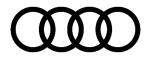
# **Technical Service Bulletin**



# 90 Instrument Cluster: Warning "Instrument cluster: fault. Limited warning messages. Please contact workshop" B200096

90 23 98 2069331/1 January 31, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron quattro	2019 2021 – 2023		
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, and e-tron quattro	2020 – 2023		
A8 e quattro	2021		
A7 e quattro	2021 – 2022		
RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2021 – 2023	All	Not Applicable
A3, S3, RS 3, e- tron S quattro, e- tron GT, and RS e-tron GT	2022 - 2023		

### Condition

### **Customer states:**

The following message is displayed on the instrument cluster:

"Instrument cluster: fault. Limited warning messages. Please contact workshop".

### Workshop findings:

The following DTC may be stored:

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DTC B200096: Control Module Faulty (symptom 10485828).

## **Technical Background**

A hardware-related issue may cause the complaint above.

## **Production Solution**

Optimized manufacturing process.

### **Service**

- 1. Please check the production date of the instrument cluster via ODIS:
  - a. Self-diagnosis → Address: 0017 System name: 0017 Instrument cluster → Identification: → Production date:
  - b. Please make a note in the claim comments if the production date is after 08/30/2022.
- 2. Replace the instrument cluster according to the instructions in the repair manual.

#### 

All replacement parts can be used, regardless of production date.

### Warranty

This TSB is informational only and not applicable to any Audi warranty.

### **Required Parts and Tools**

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.					
Part Number	Part Description	Quantity			
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA			
See ETKA	Instrument Cluster	01			

## **Additional Information**

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