

Technical Service Bulletin



91 SCON: Radio stations cannot be changed via the rear seat remote

91 23 65 2069349/1 January 31, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8, A8 e quattro, and S8	2021	All	SCON

Condition

Customer states:

- Radio station sporadically or permanently cannot be changed using the rear seat remote (SCON).

Workshop findings:

- No relevant DTCs are stored.

Technical Background

A software related issue may cause the customer complaints listed above.

Production Solution

Not applicable.

Service

Required equipment:

- ODIS Tester.
- SVM code.
- MIB3 High Scale Software update on SD Card (see *Required Parts and Tools* or download the software from MirrorServer using the SD Creator Program).

Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work).

Service work:

1. Verify that the vehicle's Wi-Fi is active and that the SCON is connected prior to starting the update:
 - a. To verify that the Wi-Fi is active, follow this click path in the MMI: *Settings >> Connection settings >> Wi-Fi >> Wi-Fi hotspot settings >> Activate.*

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b. To verify that the SCON is connected, follow this click path in the MMI: *Settings >> Connected devices >> Wi-Fi hotspot >> SCON.*

2. Update the SCON software using either Method 1 or Method 2 according to TSB 2060523: *91 MIB3 Software Update Instructions* and use SVM code **722S001**.

Please use “Method 2: Manual update due to SVM code or Server issues” **ONLY** when there area SVM code or Server issues. for this update.

Vehicle	SD Creator Part Number	SVM Code
A8	8W0906961AG	722S001

Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9102		
Damage Code:	0039		
Labor Operations:	Program display and operating unit	9193 2599	20 TU
	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 30 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2069349/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Model	USB Flash Drive	Quantity
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A8	8W0906961AG	01 (Shop tool)
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Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
- TSB 2060523: *91 MIB3 Software Update Instructions*
- TSB 2047812: *00 SD Creator: how to set up and use the SD Creator for obtaining vehicle software updates via the MirrorServer.*

All part and service references provided in this TSB (**2069349**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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