

Technical Service Bulletin



91 Incorrect date (far in the future) shown on the instrument cluster and MMI

91 23 66 2067330/2 January 31, 2023. Supersedes Technical Service Bulletin Group 91 number 22-08 dated June 16, 2022, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, S3, and RS 3	2022 – 2023	All	Virtual Cockpit Gen2+

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (added MY23) Revised <i>Service</i> (Updated instruction sequence)
1	06/16/2022	Initial publication

Customer states:

- An incorrect date is displayed on the instrument cluster and MMI screen.
- The date displayed is far in the future (\geq year 2040).
- It is not possible to manually correct the date via the MMI.

Technical Background

A hardware issue in the emergency call module may cause the date to be incorrect.

Production Solution

Not applicable.

Service

1. Take a picture showing the complaint and upload it to DOC-IT.
2. Disconnect the vehicle's 12V battery and then wait at least five minutes before performing the next steps
3. Replace the emergency call and communication module (J949, address word 0075) according to the repair manual.
4. Reconnect the vehicle's 12V battery.

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5. Run the replacement test plan for the emergency call and communication module (J949, address word 0075) using ODIS.
6. Ensure the vehicle is in a location with good cellular reception.
7. Cycle the ignition.
8. The correct date and time should appear in the instrument cluster and MMI after a short time.

! NOTICE

Should the correct date not appear after an hour, check step 6 and repeat step 7.

Warranty

Claim Type:	<ul style="list-style-type: none"> 110 Up to 48 Months/50,000 Miles. G10 for CPO Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9170		
Damage Code:	0040		
Labor Operations:	Remove and install telematics control unit J949	9170 1950	See SRT with associated operations
	Check and adjust instrument cluster (power reset)	9025 0599	20 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 75 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2067330/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
See ETKA	Emergency call and communications unit	01

Additional Information

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