

Technical Service Bulletin



90 Head-up display: street names flicker intermittently

90 23 97 2069348/1 January 31, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022	All	Not Applicable

Condition

Customer states:

The street names displayed on the head-up display (HUD) flicker intermittently.

Workshop findings:

No relevant DTCs are stored.

Technical Background

A software-related malfunction may cause the street names to flicker.

Production Solution

Updated software in production.

Service



CAUTION

Applies to vehicles with high-voltage components: To prevent charging of the high-voltage battery during the software update, the high-voltage charging cable is to be removed BEFORE entry of the SVM code on vehicles with high-voltage components.

Charging the high-voltage battery during a software update can damage the high-voltage components.

SVM Update Instructions

1. If the HUD is inoperable, reset it by removing fuse SO4 for approximately five minutes and replacing it afterward.
2. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
3. Update the HUD, J898 (address word 0082) using the SVM action code as listed in the table below, if necessary:

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Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Audi e-tron GT, Audi RS e-tron GT	4J3919617 4J3919618	0101 0102 0104	4J3919617 4J3919618	0105	82A003

Warranty

Claim Type:	<ul style="list-style-type: none"> 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9091		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2069348/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*

All part and service references provided in this TSB (**2069348**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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