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January 17, 2023

**TO:** All U.S. Ford and Lincoln Dealers  
**SUBJECT:** **NEW VEHICLE RECOMMENDED DEMONSTRATION / DELIVERY HOLD  
Customer Satisfaction Program 22B38**  
Certain 2022 Model Year Multiple Vehicle Lines Equipped with 8F35 Transmissions  
Transmission Replacement

**PROGRAM TERMS**

This program will be in effect through January 31, 2024. There is no mileage limit for this program.

**EXPIRATION DATE**

This Customer Satisfaction Program has an expiration date of January 31, 2024 to encourage dealers and customers to have this service performed as soon as possible.

We recommend dealers utilize their FSA VIN Lists name and address to contact customers with affected vehicles. This will help minimize the number of vehicles that may require multiple 8F35 Transmission replacements, which may require a more extensive repair. FSA VIN Lists are expected to be available on January 17, 2023.

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Bronco Sport	2022	HERMOSILLO	September 19, 2022 through October 7, 2022
Maverick	2022	HERMOSILLO	October 3, 2022 through October 4, 2022
Escape	2022	LOUISVILLE	August 29, 2022 through September 22, 2022
Corsair	2022	LOUISVILLE	September 2, 2022 through September 8, 2022
Edge	2022	OAKVILLE	August 30, 2022 through September 20, 2022
Nautilus	2022	OAKVILLE	September 7, 2022 through September 7, 2022

Affected vehicles are identified in OASIS and FSA VIN Lists.

This program has 29 vehicles in the total population.

**REASON FOR THIS PROGRAM**

In all of the affected vehicles, the snap ring that is used to hold the 8F35 transmission clutch compression spring engaged was not fully seated in the assembly process. When the snap ring is not fully seated, the transmission will function as if the C clutch is partially engaged. The customer may experience rough shifts until the transmission can adapt to the clutch performance. There is a potential long term durability concern associated with the compromised function of the clutch.

**SERVICE ACTION**

It is recommended, DO NOT DEMONSTRATE OR DELIVERY any new in-stock vehicle involved in this program, dealers are to replace the 8F35 Transmission. This service must be performed on all affected vehicles at no charge to the vehicle owner.

## **OWNER NOTIFICATION MAILING SCHEDULE**

Owner letters are expected to be mailed the week of January 30, 2023. Parts to repair this condition are currently available in sufficient quantities to service all of the affected vehicles. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

## **ATTACHMENTS**

Attachment I: Administrative Information  
Attachment II: Labor Allowances and Parts Ordering Information  
Attachment III: Technical Information  
Owner Notification Letters

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



Stacy L. Balzer

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**OASIS ACTIVATION**

OASIS will be activated on January 17, 2023.

**FSA VIN LISTS ACTIVATION**

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on January 13, 2023. Owner names and addresses will be available by February 17, 2023.

**NOTE:** Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

**SOLD VEHICLES**

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

**STOCK VEHICLES**

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

**TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this service action.

**OWNER REFUNDS**

Refunds are not approved for this program.

**RENTAL VEHICLES**

Rental vehicles are approved for this program. Dealers are pre-approved for up to 2 days for a rental vehicle. Follow Extended Service Plan (ESP) guidelines for dollar amounts. Rentals will only be reimbursed for the day(s) the vehicle is at the dealership for part replacement. Prior approval for more than 2 rental day(s) is required from the SSSC via the SSSC Web Contact Site.

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**LINCOLN PICKUP AND DELIVERY**

Owners of 2017 MY and newer Lincoln vehicles have the option of requesting pickup and delivery service with a Lincoln loaner (up to 2 days), from their dealership. For details, reference EFC09879, 2022 Lincoln Pickup & Delivery Updates. Claim any additional rental days approved by the SSSC as instructed. Claim the difference of pre-approved days, or any additional rental days approved by the SSSC as instructed.

**ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)**

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSA's / Related Damage.
- For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required, although related damage must be on a separate repair line with the "Related Damage" radio button checked.
  - Ford vehicles – 3 years or 36,000 miles
  - Lincoln vehicles – 4 years or 50,000 miles
- For vehicles outside new vehicle bumper-to-bumper warranty coverage, submit an Approval Request to the SSSC Web Contact Site prior to completing the repair.

**CLAIMS PREPARATION AND SUBMISSION**

- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
  - When entering claims:
    - Claim type **31**: Field Service Action.
    - The FSA number (**22B38**) is the sub code.
    - Customer Concern Code (CCC): **P59** – AT Other transmission troubles.
    - Condition Code (CC): **42** – Does Not Operate Properly.
    - Causal Part Number: **7000**. Part Quantity: **0**.
  - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- **Related Damage/Additional labor and/or parts:** Must be claimed as Related Damage on a separate repair line from the FSA with same claim type and sub code as described in Claim Entry above.

**IMPORTANT:** Click the Related Damage Indicator radio button.
- **Rentals:** For rental vehicle claiming, follow Extended Service Plan (ESP) guidelines for dollar amounts. Enter the total amount of the rental expense under Miscellaneous Expense code RENTAL.

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- **Lincoln Pickup & Delivery:** Claims for Lincoln Pickup & Delivery with a Lincoln loaner (up to 2 days) should be submitted on a separate line from the FSA. Refer to EFC09879, 2022 Lincoln Pickup & Delivery Updates for details.
- **Parts Handling Allowance:** A parts handling allowance is being provided, unless otherwise notified by the Company or as provided by state law, in addition to the dealer cost of the 8F35 Transmission. To claim the allowance, enter \$330.00 as HANDLG in the Misc. Expense area of the claim form.

**ALTERNATIVE TRANSPORTATION**

If a customer is unable or does not wish to rent a vehicle but still requires transportation, the rental reimbursement allowance can be used for alternative transportation. Alternative transportation is approved for \$100 per day for both Ford and Lincoln customers. The dollar per day allowance can be cumulative across multiple rides per day (e.g. ride to work \$20 and ride home \$24).

**NOTE:** This cannot be combined with rental vehicle claiming.

**NOTE:** When entering the claim: Enter the total amount of the alternative transportation expense under Miscellaneous Expense code OTHER.

- Alternative transportation reimbursement can be claimed for both short-term and long-term scenarios.
- Any amount in excess of the cost per day limits will be the customer's responsibility.
- The customer will need to pay up front and provide proof of payment to the dealer.
- Dealers will then need to submit for reimbursement following the Rental Vehicle Reimbursement Process and then refund the customer.

Examples of alternative transportation:

- Taxi
- Public Transportation - Subway, Train, or Bus
- Rideshare alternatives (Uber, Lyft, etc.)

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**LABOR ALLOWANCES**

<b>Description</b>	<b>Labor Operation</b>	<b>Labor Time</b>
8F35 Transmission Replacement <b>Bronco Sport 1.5L 4WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38B	Up to 14.0 Hours
8F35 Transmission Replacement <b>Bronco Sport 2.0L 4WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38C	Up to 11.3 Hours
8F35 Transmission Replacement <b>Maverick 2.0L 2WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38D	Up to 10.6 Hours
8F35 Transmission Replacement <b>Maverick 2.0L 4WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38E	Up to 12.3 Hours
8F35 Transmission Replacement <b>Escape 1.5L 2WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38F	Up to 9.5 Hours
8F35 Transmission Replacement <b>Escape 1.5L 4WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38G	Up to 13.5 Hours
8F35 Transmission Replacement <b>Escape 2.0L 4WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38H	Up to 12.3 Hours
8F35 Transmission Replacement <b>Corsair 2.0L 4WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38J	Up to 12.3 Hours
8F35 Transmission Replacement <b>Edge 2.0L 4WD</b> (Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)	MT22B38K	Up to 11.0 Hours

Labor Allowances are Continued on the next page

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**LABOR ALLOWANCES (continued)**

8F35 Transmission Replacement <b>Nautilus 2.0L 4WD</b> <i>(Includes Time To Flush Transmission Components) Or (If Equipped) (Replace The Cooler Bypass Valve and Transmission Fluid Cooler/Coolers)</i>	MT22B38L	Up to 11.1 Hours
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**PARTS REQUIREMENTS / ORDERING INFORMATION**

**NOTES:** All Parts are available through normal order processing channels.

- There are 10 different part lists below to describe each vehicle combination.
- Refer to Parts Catalog per VIN.
- Check for the correct Vehicle Model, Transmission, Engine and 2WD/4WD applications and descriptions.

<b>Part List Table of Contents</b>			
<b>Engine</b>	<b>Vehicle Line</b>	<b>2WD/4WD</b>	<b>Page # (of Attachment 2)</b>
ALL	ALL	ALL	3
1.5L	Bronco Sport	4WD	4-5
2.0L	Bronco Sport	4WD	6-7
2.0L	Maverick	2WD	8-9
2.0L	Maverick	4WD	10-11
1.5L	Escape	2WD	12-13
1.5L	Escape	4WD	14-15
2.0L	Escape	4WD	16-17
2.0L	Corsair	4WD	18-19
2.0L	Edge	4WD	20-21
2.0L	Nautilus	4WD	22-23

Part Lists Start on the Next Page
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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

Part Number	Description	Order Quantity	Claim Quantity
<b>ALL VEHICLES</b>			
*-7000-*	8F35 Transmission Assembly	1	1
XT-12-QULV	Motorcraft® MERCON® ULV Automatic Transmission Fluid	As Required	
XY-75W85-QL	Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant	As Required	
XL-5-A	Motorcraft® Multi-Purpose Grease Spray	As Required	
VC-13DL-G	Motorcraft® Yellow Prediluted Antifreeze/Coolant	As Required	
PM-4-A	Motorcraft® Metal Brake Parts Cleaner (Compliant With Low Volatile Organic Compound Requirements As Required In Some USA States)	As Needed	
PM-4-B	Motorcraft® Metal Brake Parts Cleaner (Not compliant With Volatile Organic Compound Requirements As Required In Some USA States)	As Needed	
<b>*Note: Follow Workshop Manual Section (WSM) 307-01 To Flush and Clean Transmission Components per specifications. If Dealer Equipment is not available to flush transmission components, replace the transmission Cooler/Coolers or Bypass Valve assembly (If equipped).</b> <b>*Note: Refer to parts catalog for the correct Cooler/Coolers applications.</b>			
*-7869-*	Transmission Fluid Cooler Assembly	If Needed	
*-7A095-*	Transmission Fluid Auxiliary Cooler Assembly	If Needed	
*-7H322-*	Transmission Fluid Cooler Bypass Valve Assembly	If Needed	



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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>*Note: Select The Correct Parts List For Each Vehicle Combination Below:</b>			
<b>1.5L Bronco Sport - 4WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
LX6Z-4B496-A	Drive Shaft Bolt And Washer - Package Contains 3 Pieces, 1 Piece Required	1	1
JX6Z-5A215-C	Exhaust Clamp	1	1
LX6Z-5A215-A	Exhaust Clamp	1	1
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W719766-S439	Power Transfer Unit Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
K2GZ-7086-A	Driveshaft Dust Seal	1	1
K2GZ-7275-B	Power Transfer Unit Off Kit	1	1
-W719767-S439	Drive Shaft - Front Axle Drive Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520203-S440	Tie Rod End Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W719924-S439	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W718843-S439	Steering Column Bolt - Package Contains 4 Pieces, 1 Piece Required	1	1
-W500725-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W500566-S439	Transmission Mounting Bolt -Package Contains 4 Pieces, 1 Piece Required	1	1
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4

1.5L Bronco Sport 4WD Part Requirements are Continued on the next page

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>1.5L Bronco Sport - 4WD - 8F35 Transmission Replacement Parts List (continued)</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
W720388-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719192-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500545-S901	Transmission Mounting Bolt – Package Contains 4 Pieces, 3 Pieces Required	1	3
-W718946-S439	Transmission Mounting Bolt – Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W721130-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
W712503-S440	Stabilizer Bar Link Nut - Package Contains 1 Piece, 4 Pieces Required	4	4
-W720970-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W720206-S439	Transmission Mounting Bolt – Package Contains 4 Pieces, 4 Pieces Required	1	4
-W719151-S439	Transmission Mounting Bolt – Package Contains 4 Pieces, 1 Piece Required	1	1
<b>End of Parts List – For Bronco Sport 1.5L 4WD</b>			

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Bronco Sport - 4WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
LX6Z-4B496-A	Drive Shaft Bolt And Washer - Package Contains 3 Pieces, 1 Piece Required	1	1
JX6Z-5A215-C	Exhaust Clamp	1	1
LX6Z-5A215-A	Exhaust Clamp	1	1
JX6Z-7H322-A	Transmission Fluid Cooler Bypass Valve Assembly	1	1
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W719766-S439	Power Transfer Unit Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W712503-S440	Stabilizer Bar Link Nut - Package Contains 1 Piece, 4 Pieces Required	4	4
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
K2GZ-7086-A	Driveshaft Dust Seal	1	1
K2GZ-7275-B	Power Transfer Unit Kit	1	1
-W719767-S439	Drive Shaft - Front Axle Drive Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520203-S440	Tie Rod End Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W719924-S439	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W718843-S439	Steering Column Bolt - Package Contains 4 Pieces, 1 Piece Required	1	1
-W500725-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W500566-S439	Transmission Mounting Bolt -Package Contains 4 Pieces, 1 Piece Required	1	1
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4

2.0L Bronco Sport - 4WD Part Requirements are Continued on the next page

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Bronco Sport - 4WD - 8F35 Transmission Replacement Parts List (continued)</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
W720388-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719192-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500545-S901	Transmission Mounting Bolt – Package Contains 4 Pieces, 3 Pieces Required	1	3
-W718946-S439	Transmission Mounting Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W721130-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W720970-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W720206-S439	Transmission Mounting Bolt – Package Contains 4 Pieces, 4 Pieces Required	1	4
-W719151-S439	Transmission Mounting Bolt – Package Contains 4 Pieces, 1 Piece Required	1	1
<b>End of Parts List – For Bronco Sport 2.0L 4WD</b>			

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Maverick - 2WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
NZ6Z-3B498-AA	Half Shaft Inner Clip - Package Contains 1 Piece 1 Piece Required	1	1
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W719192-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W720388-S439	Sub-Frame Chassis Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W713199-S442	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W721130-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W500725-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W712449-S439	Transmission Mounting Bolt – Package Contains 1 Piece, 1 Piece Required	1	1
-W500566-S439	Transmission Mounting Bolt – Package Contains 4 Pieces, 1 Piece Required	1	1
-W718843-S439	Steering Column Shaft Bolt - Package Contains 1 Piece, 1 Piece Required	1	1
-W520515-S442	Front Knuckle and Hub Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W712503-S440	Front Suspension Stabilizer Bar Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W520203-S440	Tie Rod End Nut - Package Contains 1 Piece, 2 Pieces Required	2	2

2.0L Maverick - 2WD Part Requirements are Continued on the next page

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Maverick - 2WD - 8F35 Transmission Replacement Parts List (continued)</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
YS4Z-3N324-AA	Front Driveshaft Retainer	1	1
-W520102-S442	Front Driveshaft Retainer Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
JM5Z-1S177-A	Transmission External Components Seal, Left Side	1	1
JX6Z-3D677-C	Steering Column Floor Seal	1	1
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
<b>End of Parts List – For Maverick 2.0L 2WD</b>			

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<b>2.0L Maverick – 4WD – 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
JM5Z-1S177-A	Power Transfer Unit Seal	1	1
*-7275-*	Kit - Power Transfer Unit (Both Left/Right Side)	2	2
K2GZ-7086-A	Half Shaft Dust Seal	1	1
CCPZ-3B477-G	Half Shaft Hub Nut - Package Contains 1 Piece 2 Pieces Required	2	2
NZ6Z-3B498-AA	Half Shaft Inner Clip - Package Contains 1 Piece 2 Pieces Required	2	2
LX6Z-4B496-A	Driveshaft Rear Bolt and Washer - Package Contains 3 Pieces, 1 Pieces Required	1	1
LX6Z-4B496-B	Driveshaft Front Bolt and Washer - Package Contains 1 Pieces 3 Pieces Required	3	3
LX6Z-5A215-D	Exhaust Clamp	1	1
KX6Z-6L612-A	Exhaust Gasket	1	1
-W712458-S900	Exhaust Manifold Stud – Package Contains 4 Pieces, 3 Pieces Required	1	3
-W714265-S442	Exhaust Manifold Nut – Package Contains 4 Pieces, 3 Pieces Required	1	3
K2GZ-7H469-D	Power Transfer Unit Seal Kit	1	1
-W500566-S439	Transmission Mounting Bolt – Package Contains 4 Pieces, Piece Required	1	2
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W520203-S440	Stabilizer Nut – Package Contains 1 Piece, 2 Pieces Required	2	2
-W719813-S440	Stabilizer Rod Nut – Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W712449-S439	Transmission Mounting Bolt – Package Contains 1 Piece, 1 Piece Required	1	1
-W712503-S440	Stabilizer Bar Nut – Package Contains 1 Piece, 2 Pieces Required	2	2
-W713199-S442	Front Panels, Aprons & Side Members Bolt – Package Contains 4 Pieces, 4 Pieces Required	1	4

2.0L Maverick - 4WD Part Requirements are Continued on the next page

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Maverick - 4WD - 8F35 Transmission Replacement Parts List (continued)</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W718770-S439	Under Body Shield Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W718843-S439	Steering Shaft Bolt – Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719151-S439	Transmission Mount Bolt – Package Contains 4 Pieces, 1 Piece Required	1	1
-W719192-S439	Cross Member Bolt – Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719470-S439	Cross Member Stabilizer Bolt – Package Contains 4 Pieces, 2 Pieces Required	1	2
-W720388-S439	Cross Member Stabilizer Bolt – Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719766-S439	Power Transfer Unit Bolt - Package Contains 4 Pieces, 8 Pieces Required	2	8
-W719767-S439	Front Half Shat Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
JX6Z-3D677-C	Steering Column Floor Seal	1	1
-W719924-S439	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W721130-S439	Front Panels, Aprons & Side Members Bolt – Package Contains 4 Pieces, 2 Pieces Required	1	2
5L7Z-7D285-A	Cooling Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Cooling Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
<b>End of Parts List – For Maverick 2.0L 4WD</b>			



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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>1.5L Escape - 2WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
JX6Z-7H322-A	Transmission Fluid Cooler Bypass Valve Assembly	1	1
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 2 Pieces Required	1	4
-W520203-S440	Tie Rod End Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W719813-S440	Stabilizer Link Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
YS4Z-3N324-AA	Front Half Shaft Retainer	1	1
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W520102-S442	Transmission Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W718843-S439	Steering Column Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
JX6Z-3D677-C	Steering Column Floor Seal	1	1
-W719924-S439	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500566-S439	Transmission Mounting Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 6 Pieces Required	2	6
-W500721-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 6 Pieces, 2 Pieces Required	1	2

1.5L Escape - 2WD - Part Requirements are Continued on the next page

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>1.5L Escape - 2WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
-W713199-S442	Body Reinforcement Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W720388-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W719192-S439	Cross Member Frame Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719470-S439	Sway Bar Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W721604-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W712146-S437	Transmission Cooling Systems Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
JX6Z-3B498-B	Front Drive Shaft - Front Axle Drive Retainer - Package Contains 1 Pieces, 2 Pieces Required	2	2
<b>End of Parts List – For Escape 1.5L 2WD</b>			

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>1.5L Escape - 4WD - 8F35 Transmission Replacement – Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
JX6Z-7H322-A	Transmission Fluid Cooler Bypass Valve Assembly	1	1
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
LX6Z-4B496-A	Drive Shaft Bolt and Washer Set - Package Contains 3 Pieces, 1 Piece Required	1	1
JX6Z-5A215-C	Exhaust Manifold Turbo Clamp	1	1
LX6Z-5A215-D	Exhaust Clamp	1	1
K2GZ-7275-B	Power Transfer Unit Shaft Kit	1	1
K2GZ-7086-A	Power Transfer Unit Dust Seal	1	1
K2GZ-7H469-B	Power Transfer Unit Seal Kit	1	1
BB5Z-4B422-C	Front Half Shaft Inner Circlip	2	2
-W719767-S439	Intermediate Shaft Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520203-S440	Tie Rod End Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W719813-S440	Stabilizer Link Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W520102-S442	Transmission Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W718843-S439	Steering Column Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
JX6Z-3D677-C	Steering Column Floor Seal	1	1

1.5L Escape - 4WD - Part Requirements are Continued on the next page

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>1.5L Escape - 4WD - 8F35 Transmission Replacement – Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
-W719924-S439	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500566-S439	Transmission Mounting Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 6 Pieces Required	2	6
-W500721-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 6 Pieces, 2 Pieces Required	1	2
-W713199-S442	Body Reinforcement Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W720388-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W719192-S439	Cross Member Frame Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719470-S439	Sway Bar Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W721604-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W712146-S437	Transmission Cooling Systems Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
<b>End of Parts List – For Escape 1.5L 4WD</b>			

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Escape - 4WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
JX6Z-7H322-A	Transmission Fluid Cooler Bypass Valve Assembly	1	1
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
LX6Z-4B496-A	Drive Shaft Bolt and Washer Set - Package Contains 3 Pieces, 1 Piece Required	1	1
LX6Z-5A215-A	Exhaust Manifold Clamp	1	1
KX6Z-6L612-A	Exhaust Gasket	1	1
-W714265-S442	Exhaust Manifold Nut - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W712458-S900	Exhaust Manifold Stud - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W520103-S442	Catalytic Converter Flange Nut - Package Contains 4 Pieces, 3 Pieces Required	1	3
LX6Z-7275-A	Power Transfer Unit Shaft Kit	1	1
K2GZ-7086-A	Power Transfer Unit Dust Seal	1	1
K2GZ-7H469-B	Power Transfer Unit Seal Kit	1	1
BB5Z-4B422-C	Front Half Shaft Inner Circlip	2	2
-W719767-S439	Intermediate Shaft Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520203-S440	Tie Rod End Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W719813-S440	Stabilizer Bar Link Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4

2.0L Escape - 4WD - Part Requirements are Continued on the next page

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<b>2.0L Escape - 4WD - 8F35 Transmission Replacement Parts List (continued)</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W520102-S442	Transmission Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W718843-S439	Steering Column Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
JX6Z-3D677-C	Steering Column Floor Seal	1	1
-W719924-S439	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500566-S439	Transmission Mounting Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 6 Pieces Required	2	6
-W500721-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 6 Pieces, 2 Pieces Required	1	2
-W713199-S442	Body Reinforcement Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W720388-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W719192-S439	Cross Member Frame Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719470-S439	Sway Bar Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W721604-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W712146-S437	Transmission Cooling Systems Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
<b>End of Parts List – For Escape 2.0L 4WD</b>			

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Corsair - 4WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
JX6Z-7H322-A	Transmission Fluid Cooler Bypass Valve Assembly	1	1
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
LX6Z-4B496-A	Drive Shaft Bolt and Washer Set - Package Contains 3 Pieces, 1 Piece Required	1	1
LX6Z-5A215-A	Exhaust Manifold Clamp	1	1
KX6Z-6L612-A	Exhaust Gasket	1	1
-W714265-S442	Exhaust Manifold Nut - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W712458-S900	Exhaust Manifold Stud - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W520103-S442	Catalytic Converter Flange Nut - Package Contains 4 Pieces, 3 Pieces Required	1	3
LX6Z-7275-A	Power Transfer Unit Shaft Kit	1	1
K2GZ-7086-A	Power Transfer Unit Dust Seal	1	1
K2GZ-7H469-B	Power Transfer Unit Seal Kit	1	1
BB5Z-4B422-C	Front Half Shaft Inner Circlip	2	2
-W719767-S439	Intermediate Shaft Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520203-S440	Tie Rod End Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W719813-S440	Stabilizer Link Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
CCPZ-3B477-G	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2

2.0L Corsair - 4WD - Part Requirements are Continued on the next page

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**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

<b>2.0L Corsair - 4WD - 8F35 Transmission Replacement Parts List (continued)</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
-W520102-S442	Transmission Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W718843-S439	Steering Column Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
JX6Z-3D677-C	Steering Column Floor Seal	1	1
-W719924-S439	Front Knuckle and Hub Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W520515-S442	Front Knuckle and Hub Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500566-S439	Transmission Mounting Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500727-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 4 Pieces, 6 Pieces Required	2	6
-W500721-S439	Front Panels, Aprons & Side Members Bolt - Package Contains 6 Pieces, 2 Pieces Required	1	2
-W713199-S442	Body Reinforcement Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W720388-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W719192-S439	Cross Member Frame Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719470-S439	Sway Bar Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W720460-S439	Bolt And Washer Assy - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W712146-S437	Transmission Cooling Systems Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
<b>End of Parts List – For Corsair 2.0L 4WD</b>			



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<b>2.0L Edge - 4WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
*-3B498-*	Intermediate Half Shaft Clip	1	1
-W520102-S442	Transmission Oil Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W520102-S442	Front Driveshaft Retainer Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W714265-S442	Catalyst Exhaust Nut - Package Contains 4 Pieces, 5 Pieces Required	2	5
-W500220-S439	Driveshaft Retainer Bracket Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
K2GZ-6L612-A	Exhaust Manifold To Catalytic Gasket	1	1
*-9450-*	Exhaust Gasket	2	2
-W712458-S900	Exhaust Manifold Stud - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W716457-S439	Sub-Frame Bolt And Washer - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W712070-S439	Sub-Frame Support Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W520215-S440	Tie Rod End Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
K2GZ-7R284-A	Power Transfer Unit Seal	1	1
*-7275-*	Power Transfer Unit Shaft – Seals, Clips, Kits (Left/Right Hand)	4	4
K2GZ-7086-A	Intermediate Shaft Dust Seal	1	1
7T4Z-7086-A	Half Shaft Compression Seal	1	1
K2GZ-7H469-B	Power Transfer Unit Seal Kit	1	1

2.0L Edge - 4WD - Part Requirements are Continued on the next page

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<b>2.0L Edge - 4WD - 8F35 Transmission Replacement Parts List (continued)</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
-W719766-S900	Power Transfer Unit Bolt - Package Contains 5 Pieces, 6 Pieces Required	2	6
*-4B422-*	Front Half Shaft Inner Circlip - Package Contains 1 Piece, 2 Pieces Required	2	2
F2GZ-4682-A	Front Driveshaft Bolt And Washer - Package Contains 1 Piece, 3 Pieces Required	3	3
-W790063-S900	Rear Driveshaft Bolt And Washer - Package Contains 3 Pieces, 1 Piece Required	1	1
-W719767-S439	Intermediate Shaft Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W705606-S440	Stabilizer Link Nut - Package Contains 2 Pieces, 2 Pieces Required	1	2
CCPZ-3B477-B	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W520102-S442	Transmission Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719233-S439	Transmission Mounting Bolts - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W718507-S439	Transmission Mounting Upper Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W714406-S439	Transmission Housing Bolt - Package Contains 4 Piece, 1 Piece Required	1	1
-W709906-S439	Transmission Housing Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W712961-*	Steering Column Shaft Bolt - Package Contains 1 Piece, 1 Pieces Required	1	1
-W520214-S440	Front Knuckle Nut - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W500545-S439	Front Knuckle Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W712146-S437	Transmission Cooling Systems Tube Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
<b>End of Parts List - For Edge 2.0L 4WD</b>			

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<b>2.0L Nautilus - 4WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
5L7Z-7D285-A	Transmission Oil Cooler Tube Seal - Package Contains 2 Pieces, 2 Pieces Required	1	2
*-3B498-*	Intermediate Half Shaft Clip	1	1
-W520102-S442	Transmission Oil Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
5L7Z-7J324-A	Transmission Oil Cooler Tube Ring - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W715618-S437	Torque Converter Nut - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W520102-S442	Front Driveshaft Retainer Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W500220-S439	Driveshaft Retainer Bracket Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W714265-S442	Catalyst Exhaust Nut - Package Contains 4 Pieces, 5 Pieces Required	2	5
K2GZ-6L612-A	Exhaust Manifold To Catalytic Gasket	1	1
*-9450-*	Exhaust Gasket	2	2
-W712458-S900	Exhaust Manifold Stud - Package Contains 4 Pieces, 3 Pieces Required	1	3
-W716457-S439	Sub-Frame Bolt And Washer - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W712070-S439	Sub-Frame Support Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W520215-S440	Tie Rod End Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
K2GZ-7R284-A	Power Transfer Unit Seal	1	1
*-7275-*	Power Transfer Unit Shaft – Seals, Clips, Kits	4	4
K2GZ-7086-A	Intermediate Shaft Dust Seal	1	1
7T4Z-7086-A	Half Shaft Compression Seal	1	1
K2GZ-7H469-B	Power Transfer Unit Seal Kit	1	1

2.0L Nautilus - 4WD - Part Requirements are Continued on the next page

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 Transmission Replacement

<b>2.0L Nautilus - 4WD - 8F35 Transmission Replacement Parts List</b>			
<b>Part Number</b>	<b>Description</b>	<b>Order Quantity</b>	<b>Claim Quantity</b>
-W719766-S900	Power Transfer Unit Bolt - Package Contains 5 Pieces, 6 Pieces Required	2	6
*-4B422-*	Front Half Shaft Inner Circlip - Package Contains 1 Piece, 2 Pieces Required	2	2
F2GZ-4682-A	Front Driveshaft Bolt And Washer - Package Contains 1 Piece, 3 Pieces Required	3	3
-W790063-S900	Rear Driveshaft Bolt And Washer - Package Contains 3 Pieces, 1 Piece Required	1	1
-W719767-S439	Intermediate Shaft Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W705606-S440	Stabilizer Link Nut - Package Contains 2 Pieces, 2 Pieces Required	1	2
CCPZ-3B477-B	Front Hub Nut - Package Contains 1 Piece, 2 Pieces Required	2	2
-W520102-S442	Transmission Cooler Nut - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W719233-S439	Transmission Mounting Lower Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W718507-S439	Transmission Mounting Upper Bracket Bolt - Package Contains 4 Pieces, 4 Pieces Required	1	4
-W714406-S439	Transmission Housing Bolt - Package Contains 1 Piece, 1 Pieces Required	1	1
-W709906-S439	Transmission Housing Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W712961-*	Steering Column Shaft Bolt - Package Contains 1 Piece, 1 Piece Required	1	1
-W520214-S440	Front Knuckle Nut - Package Contains 2 Pieces, 2 Pieces Required	1	2
-W500545-S439	Front Knuckle Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
-W712146-S437	Transmission Cooling Systems Tube Bolt - Package Contains 4 Pieces, 2 Pieces Required	1	2
<b>End of Parts List - For Nautilus 2.0L 4WD</b>			

**NEW VEHICLE RECOMMENDED DEMONSTRATION / DELIVERY HOLD**  
**Customer Satisfaction Program 22B38**  
Certain 2022 Model Year Multiple Vehicle Lines Equipped with 8F35 Transmissions  
Transmission Replacement

**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

Order your parts requirements through normal order processing channels. To guarantee the shortest delivery time, an emergency order for parts must be placed.

**DEALER PRICE**

For latest prices, refer to DOES II.

**HANDLING ALLOWANCE**

An allowance of \$330.00 per repair is being provided, unless otherwise notified by the Company or as provided by state law, in addition to the dealer cost of the 8F35 Automatic Transmission.

**PARTS RETENTION, RETURN, & SCRAPPING**

Follow the provisions of the Warranty and Policy Manual, Section 1 - WARRANTY PARTS RETENTION AND RETURN POLICIES. If a replaced part receives a scrap disposition, the part must be scrapped in accordance with all applicable local, state and federal environmental protection and hazardous material regulations. Federal law prohibits selling motor vehicle parts or components that are under safety, compliance, or emissions recall.

**EXCESS STOCK RETURN**

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

**REPLACED FSA PARTS INSPECTION AND SIGN OFF**

Effective March 1<sup>st</sup> 2021 all parts replaced as part of an FSA repair with a repair order open date of March 1<sup>st</sup> 2021 or later must be inspected and signed off on the repair order by a member of your dealers fixed operations management team or an employee the task has been delegated to. If the task is to be delegated to a non-management employee, the employee needs to be someone other than the technician who completed the repair and needs to understand the importance of completing this task consistently and accurately.

- All parts replaced as part of an FSA repair should be returned to the parts department following the Warranty Parts Retention and Return Policies.
- Inspect the replaced parts to verify the FSA repair was completed.
- If the FSA repair is found to be complete, the designated employee signs the repair order line or parts return stamp area (electronic or hand signed) for the FSA repair indicating the parts were inspected and validated to have been replaced.
- After the parts have been inspected, they should be handled based on the guidance in the parts status report in the Online Warranty System (Hold, Return, CORE, Scrap, etc.).
- This process is subject to review during warranty audits for FSA repairs with a repair order open date of March 1<sup>st</sup> 2021 or later. Any eligible FSA claims requiring parts replacement, found not to have been inspected and signed off during a warranty audit will be subject to chargeback and consideration for enrollment into the Dealer Incomplete Recall Repair Process.

**NEW VEHICLE RECOMMENDED DEMONSTRATION / DELIVERY HOLD**

**Customer Satisfaction Program 22B38**

Certain 2022 Model Year Multiple Vehicle Lines Equipped with 8F35 Transmissions  
Transmission Replacement

**PARTS REQUIREMENTS / ORDERING INFORMATION (continued)**

**Note:** Other approvals (electronic or handwritten) for add-on repair lines, dealer owned vehicle repairs, and repeat repairs do not qualify as FSA parts inspection approvals. The post repair FSA parts inspection process (electronic or handwritten) is independent from other warranty approval requirements. The approval by the designated employee implies that the FSA parts were found to be replaced and must be able to be clearly identified on the Repair Order. If multiple FSA's require approval on a single Repair Order, each applicable occurrence will require individual post repair approval by the designated employee.

## CERTAIN 2022 MODEL YEAR MULTIPLE VEHICLE LINES EQUIPPED WITH 8F35 TRANSMISSION — TRANSMISSION REPLACEMENT

### SERVICE PROCEDURE

**NOTE:** The transmission cooling system (cooler and lines) **MUST** be flushed every time the transmission is overhauled or replaced in order to minimize the likelihood of repeat repairs. It is mandatory that proper equipment and procedures be followed when flushing coolers/lines.

1. Replace the Transmission Assembly. Please follow WSM procedures in Section 307-01.
  - While replacing the transmission the cooling system must be flushed. Please follow WSM procedures in Section 307-02.

**NOTE:** Fill the Transmission Fluid Level per Workshop Manual (WSM) specifications.





Ford Motor Company  
Ford Customer Service Division  
P. O. Box 1904  
Dearborn, Michigan 48121

January 2023

Customer Satisfaction Program 22B38

Mr. John Sample  
123 Main Street  
Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

At Ford Motor Company, we are committed not only to building high quality, dependable products, but also to building a community of happy, satisfied customers. To demonstrate that commitment, we are providing a no-charge Customer Satisfaction Program for your vehicle with the VIN shown above.

- Why are you receiving this notice?** On your vehicle, it may be possible that an internal component to the transmission is not fully installed.
- What is the effect?** Until the transmission has adapted to the situation, you may experience rougher than normal shifts. Additionally, the long-term durability of the transmission may be affected.
- What will Ford and your dealer do?** In the interest of customer satisfaction, Ford Motor Company has authorized your dealer to replace your transmission free of charge (parts and labor) under the terms of this program.  
This Customer Satisfaction Program will be in effect until January 31, 2024 regardless of mileage. Coverage is automatically transferred to subsequent owners.
- How long will it take?** The time needed for this repair is less than two days. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.
- What should you do?** Please call your dealer without delay to schedule a service appointment for Customer Satisfaction Program 22B38. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter.  
If you do not already have a servicing dealer, you can access [ford.com/support](https://ford.com/support) for dealer addresses, maps, and driving instructions.  
Ford Motor Company wants you to have this service action completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed.  
NOTE: You can receive information about Recalls and Customer Satisfaction Programs through our FordPass App. The app can be



**What should you do?  
(Continued)**

downloaded through the App Store or Google Play. In addition there are other features such as reserving parking in certain locations and controlling certain functions on your vehicle (lock or unlock doors, remote start) if it is equipped to allow control.

**Do you need a rental vehicle?**

Your dealer is authorized to provide a rental vehicle for your personal transportation at no charge (except for fuel, insurance, and tax) while your vehicle is at the dealership for repairs. Please see your dealer for guidelines and limitations.

**What if you no longer own this vehicle?**

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

**Can we assist you further?**

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

**RETAIL OWNERS:** If you have questions or concerns, please contact our **Ford Customer Relationship Center at 1-866-436-7332** and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: [ford.com/support](http://ford.com/support).

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM – 8:00PM (Eastern Time).

**FLEET OWNERS:** If you have questions or concerns, please contact our **Ford Pro Contact Center at 1-800-34-FLEET**, choose Option #1, and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: [fleet.ford.com](http://fleet.ford.com).

Representatives are available Monday through Friday: 7:00AM - 11:00PM and Saturday 7:00AM – 5:00PM (Eastern Time).

Thank you for your attention to this important matter.

Ford Customer Service Division



Lincoln  
P. O. Box 1904  
Dearborn, Michigan 48121

January 2023

Customer Satisfaction Program 22B38

Mr. John Sample  
123 Main Street  
Anywhere, USA 12345

Your Vehicle Identification Number (VIN): 12345678901234567

At Lincoln, we are committed not only to building high quality, dependable products, but also to building a community of happy, satisfied customers. To demonstrate that commitment, we are providing a no-charge Customer Satisfaction Program for your vehicle with the VIN shown above.

- Why are you receiving this notice?** On your vehicle, it may be possible that an internal component to the transmission is not fully installed.
- What is the effect?** Until the transmission has adapted to the situation, you may experience rougher than normal shifts. Additionally, the long-term durability of the transmission may be affected.
- What will Lincoln and your retailer do?** In the interest of customer satisfaction, Lincoln has authorized your retailer to replace the transmission free of charge (parts and labor) under the terms of this program.  
This Customer Satisfaction Program will be in effect until January 31, 2024 regardless of mileage. Coverage is automatically transferred to subsequent owners.
- How long will it take?** The time needed for this repair is less than two days. However, due to service scheduling requirements, your retailer may need your vehicle for a longer period of time.
- What should you do?** Please call your retailer without delay to schedule a service appointment for Customer Satisfaction Program 22B38. Provide the retailer with the VIN of your vehicle. The VIN is printed near your name at the beginning of this letter.  
Lincoln owners affected by this recall have the option of requesting complimentary Pickup & Delivery service with a Lincoln vehicle for use during service. Please request Lincoln Pickup & Delivery through your retailer if you would like to take advantage of this option.  
If you do not already have a servicing retailer, you can access [Lincoln.com/support](https://www.lincoln.com/support) for retailer addresses, maps, and driving instructions.

**What should you do?  
(Continued)** Lincoln wants you to have this service action completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed.

NOTE: You can receive information about Recalls and Customer Satisfaction Programs through The Lincoln Way: Lincoln Owner App. The app can be downloaded through the App Store or Google Play. In addition, there are other features such as controlling certain functions on your vehicle (lock or unlock doors, remote start) if it is equipped to allow control.

**Do you need a rental vehicle?** Your retailer is authorized to provide a rental vehicle for your personal transportation at no charge (except for fuel, insurance, and tolls) while your vehicle is at the retailer for repairs. Please see your retailer for guidelines and limitations.

**What if you no longer own this vehicle?** If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because our records, which are based primarily on state registration and title data, indicate you are the current owner.

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**RETAIL OWNERS:** If you have questions or concerns, please contact our **Customer Relationship Center at 1-866-436-7332** and one of our representatives will be happy to assist you. If you wish to contact Lincoln, contact information is available at [Lincoln.com/support](https://lincoln.com/support).

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Thank you for your attention to this important matter.

Lincoln