

Airstream Service Bulletin

Bulletin Number: 195

Product Line: Model Year 2020-2021 19' Caravel and 19' Bambi

Subject: Refrigerator Cabinet Securement Repair

Operation code: TTSBR8910079

Labor rate will be: .75 hrs.

It has come to our attention that in certain scenarios the refrigerator cabinet in 2020-2021 19' Caravel or 19' Bambi travel trailer, the refrigerator cabinet has come loose from the interior aluminum wall. Through our investigation we have determined that the correct number of fasteners were not installed. An inspection will need to occur to ensure the cabinet is secured to the wall with the correct number of fasteners.

Please contact the Airstream Customer Service office at 877-344-1076 ext. 7491 or customersupport@airstream.com if parts are needed and they will be sent at no charge.

RANGE OF VEHICLES INVOLVED:

Airstream's built between: **April 24, 2019 - July 26, 2021**

Serial number range: **035084-035091 & 549214-558708**

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this Service Bulletin. **(A detailed list of the affected (709) units is available on AIRHUB)**

Equipment needed:

Drill Driver



Phillips Bit



Parts Needed:

2" L-bracket (380264) - 4 total
1" bracket (380041) - 2 total
#8, 1/2" screws (320035) - 12 total
#8, 1" screws (320005) - 8 total

NOTE: Depending on the type of brackets used during production, you may not need all of the parts listed.

To add additional brackets, the refrigerator will need to be removed. There are six screws in the refrigerators faceframe that need to be removed to extract the refrigerator. Use a rug, or another protectant, to protect the flooring before setting the refrigerator down.



There should be a total of 4 brackets in the back of the cabinet. If there is less than 4, you will need to add additional 2" brackets (380264) to the areas indicated. Use #8, 1/2" screws (320035), through both holes of the bracket, into the wood panel. Use #8, 1" screws (320005), through both holes, into the inside skin.



If there is already 4 brackets installed, or after the additional brackets have been installed, place the refrigerator back into the cabinet and resecure the 6 faceframe screws.

Two 1" brackets should be installed behind the refrigerators vent. This panel has 4 latches holding it in place. To access, pull the top vent board off by grabbing the bottom of the vent screen and pulling straight out.

The two, 1" brackets (380041), will need to be installed, if they are not already. Use a 1/2" screw (320035), in the bracket hole to the wood panel, and a 1" screw (#320005), in the bracket hole to the interior skin.



Reinstall the vent panel, by lining up the latches and pressing it back into position, above the refrigerator.



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IMPORTANT!

This bulletin applies to your vehicle: Model Year 2020-2021 Airstream 19' Caravel or 19' Bambi travel trailer.

Dear Owner:

You are receiving this notification to inform you of a potential issue regarding the refrigerator cabinet in your Airstream 19' Caravel or Bambi travel trailer. We've been notified of a few cases in which the refrigerator cabinet has come loose from the interior aluminum wall. Through our investigation we have determined that in the notified cases, the correct number of fasteners were not installed.

Because of this we have provided the enclosed technical service bulletin to all of our dealerships to inspect and confirm the correct number of fasteners are installed. You are receiving this notification because your 19' Caravel or Bambi travel trailer falls within the range of units that are included in TSB #195.

***What we need
you to do***

Please contact your nearest dealer's service center to schedule an appointment. This will help to ensure the repair is completed in a timely manner. This will be done at no cost to the customer. The repair will take approximately .5 hrs.

If you have questions concerning this service bulletin notification, or if you need any assistance, please contact the **Airstream Warranty/Owner Relations Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, or by phone at 877-596-6111 ext. 7491

We apologize for any inconvenience this action may cause you; however, your continued satisfaction is of the utmost importance to us.

Thank you for your patience & cooperation.

Sincerely,

Airstream Owner Relation's Department
Airstream, Inc

Affected Unit List - Service Bulletin 195
Airstream 19' Caravel and 19' Bambi Refrigerator Cabinet Securement Repair

549867	549214	550033	550386	550681	551192	551540	552035	552519	553125	553662	554164	554595	555125
549937	549811	550068	550397	550684	551194	551542	552040	552521	553175	553663	554172	554612	555135
550177	549813	550072	550399	550695	551199	551579	552042	552561	553249	553665	554207	554624	555152
551500	549833	550075	550405	550704	551205	551583	552049	552562	553287	553684	554215	554640	555164
551724	549835	550077	550416	550723	551220	551589	552060	552568	553309	553689	554221	554724	555168
551741	549860	550086	550442	550749	551225	551594	552072	552570	553310	553710	554225	554744	555181
551953	549864	550115	550458	550752	551245	551629	552138	552639	553317	553779	554227	554748	555182
552975	549868	550130	550462	550768	551266	551644	552181	552655	553334	553791	554237	554760	555190
553817	549872	550134	550473	550772	551268	551646	552200	552661	553336	553844	554252	554776	555203
554014	549876	550140	550477	550778	551291	551673	552228	552665	553356	553851	554274	554785	555210
554084	549880	550169	550504	550792	551312	551706	552240	552678	553362	553863	554275	554831	555242
554352	549884	550173	550521	550800	551314	551711	552252	552726	553365	553882	554277	554872	555244
554458	549892	550197	550527	550809	551327	551744	552254	552747	553393	553895	554326	554933	555292
554971	549896	550201	550541	550816	551338	551748	552261	552748	553407	553906	554343	554934	555338
555076	549916	550221	550549	550819	551343	551752	552263	552751	553434	553908	554377	554953	555342
555165	549934	550229	550555	550856	551368	551753	552279	552834	553435	553920	554382	554959	555363
556307	549935	550241	550560	550860	551370	551765	552312	552836	553436	553953	554387	554977	555391
556453	549944	550250	550567	550877	551381	551778	552313	552857	553459	553954	554395	554980	555399
556799	549945	550253	550578	550881	551397	551789	552330	552867	553472	553957	554398	554983	555402
557201	549949	550258	550581	550890	551422	551793	552343	552888	553479	553985	554400	554990	555409
557218	549953	550269	550591	550973	551428	551835	552363	552902	553482	554000	554447	554999	555426
557362	549961	550273	550595	550985	551432	551856	552372	552906	553498	554075	554461	555014	555472
557382	549965	550281	550604	551002	551452	551887	552374	552908	553503	554077	554480	555027	555476
557683	549966	550291	550609	551033	551475	551899	552377	552944	553504	554078	554488	555038	555505
558186	549971	550294	550620	551053	551481	551900	552388	552948	553515	554081	554499	555039	555517
558304	549972	550309	550623	551069	551483	551919	552409	552956	553630	554110	554504	555067	555522
550616	549974	550333	550624	551106	551489	551941	552416	552993	553631	554132	554545	555070	555529
550656	549977	550337	550649	551111	551493	551954	552421	553016	553648	554134	554550	555090	555538
552694	549990	550341	550652	551132	551505	551995	552424	553039	553652	554145	554578	555091	555547
552714	549995	550347	550658	551142	551513	552017	552430	553057	553653	554149	554580	555107	555551
035084	550004	550365	550664	551157	551514	552020	552482	553088	553656	554160	554583	555115	555566
035091	550011	550381	550678	551172	551521	552023	552499	553089	553657	554163	554591	555116	555568

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555574	555970	556329	556751	557042	557402	557835	558176	558616
555601	555978	556355	556753	557044	557406	557837	558177	558625
555603	556013	556358	556758	557047	557410	557844	558187	558633
555606	556019	556362	556765	557049	557473	557846	558218	558634
555607	556043	556373	556784	557058	557478	557854	558220	558708
555618	556061	556420	556787	557063	557488	557856	558227	
555632	556062	556427	556813	557066	557520	557872	558243	
555636	556078	556430	556815	557067	557529	557901	558257	
555638	556080	556431	556835	557068	557560	557908	558283	
555641	556099	556433	556864	557099	557571	557912	558284	
555669	556102	556434	556884	557100	557587	557920	558294	
555679	556123	556439	556888	557116	557589	557922	558308	
555701	556134	556464	556896	557123	557593	557933	558318	
555712	556135	556465	556897	557124	557596	557934	558342	
555713	556136	556467	556900	557132	557611	557981	558346	
555714	556143	556468	556904	557151	557634	557991	558370	
555738	556150	556469	556906	557180	557650	558015	558406	
555767	556152	556498	556911	557182	557653	558026	558427	
555794	556156	556523	556935	557197	557672	558041	558428	
555806	556159	556548	556951	557204	557687	558042	558445	
555807	556160	556583	556953	557213	557688	558049	558453	
555814	556170	556609	556954	557231	557694	558064	558461	
555859	556189	556611	556959	557233	557715	558067	558470	
555866	556220	556621	556978	557249	557722	558068	558474	
555875	556223	556642	556979	557277	557726	558075	558497	
555885	556234	556647	556989	557285	557736	558078	558509	
555889	556262	556676	556999	557289	557769	558097	558513	
555903	556281	556690	557001	557297	557773	558118	558518	
555911	556297	556695	557013	557300	557784	558122	558534	
555933	556298	556745	557019	557333	557792	558123	558564	
555949	556303	556748	557026	557363	557802	558125	558570	
555951	556324	556749	557029	557385	557816	558171	558608	