



VOLKSWAGEN DEALER COMMUNICATION

Campaign Closure Notice – Service Action 97FY / Volkswagen ID.4 Update Package

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

Date: January 26, 2023

Notification Summary: Effective immediately, Volkswagen Service Action 97FY is closed. This action is no longer visible in ELSA as of today, January 26, 2023.

Please cancel any customer appointments you have scheduled. Do not schedule any future appointments for this Service Action.

All outstanding claims must be submitted in SAGA by the “**Last Date for Claim Entry**” date listed in the table below. After this date, claims will no longer be accepted in the system and no further payments will be made.

CODE	DESCRIPTION	LAST DATE FOR REPAIRS	ELSA VISIBILITY REMOVED	LAST DATE FOR CLAIM ENTRY
97FY	Service Action – ID.4 Update Package	01/25/2023	01/26/2023	02/26/2023

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.