

Technical product information

Topic	Rear Jacking point - Sill damage found during PDI
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2065760/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
whole vehicle -> accessories -> vehicle jack	component / consumables -> damaged	
body -> floor, body reinforcements -> sill	component / consumables -> damaged	

Vehicle data

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
ZV1*	2023	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Damage found around the rear sill Jacking point during PDI (Figure 1)



Figure 1

Technical background

Refer to the Measure section of this TPI

Production change

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Measure

In the event the issue is as described, please raise a technical DISS query ensuring clear photographs are attached



The operative **MUST** await feedback from **Product Support** before conducting any further work

Note to Product Support: The DISS query should be second levelled to the applicable Senior Engineer for review before responding to the retailer