

Technical Service Bulletin



70 Rattle from rear subwoofer grille

70 23 78 2044503/4 January 17, 2023. Supersedes Technical Service Bulletin Group 70 number 19-69 dated November 21, 2019, for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017	All	Not Applicable
A4	2018	A000001 – A999999 Or N000001 – N010600	
A4	2019	A000001 – A051392	
A5	2018	All	
A5	2019	000001 - 037000	

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Warranty</i> (Updated Labor Operation)
3	11/21/2019	Revised header (Added A5 and added VIN breaks) Revised <i>Service</i> (Updated completely) Revised <i>Warranty</i> (Updated A-time)
2	03/23/2017	Revised <i>Warranty</i> (Updated Service Number and Labor Operations)

Customer states:

They hear a rattle coming from the rear parcel shelf or rear subwoofer grille when playing music.

Technical Background

The rear parcel shelf speaker grille will rattle when loud music with heavy bass is being played.

Production Solution

Not applicable.

Service

Equipment variant- Audi Sound (PR code 9VD):

The following material is needed for the repair:

- 2x damping strips 8E0 831 575 A (length 2x 150mm or 2x 70mm).

Bond the damping strip (Figures 1 and 2) on the left side of the rear shelf.



Note:

The 150mm damping strips must reach up to the edge, see arrows.



Figure 1. Foam strip installation for vehicles with Audi sound (PR code 9VD).



Figure 2. Foam strip installation for vehicles with Audi sound (PR code 9VD).

Equipment variant- Bang & Olufsen (PR code 9VS):

Technical Service Bulletin



The following material is needed for the repair:

- 2x damping strips 8E0 831 575 A (2x 70mm)

Observe the following positioning (Figure 3):

A = bond the damping strip on the edge.

B = bond on the rim of the perforation.

C = keep clear of the speaker section.

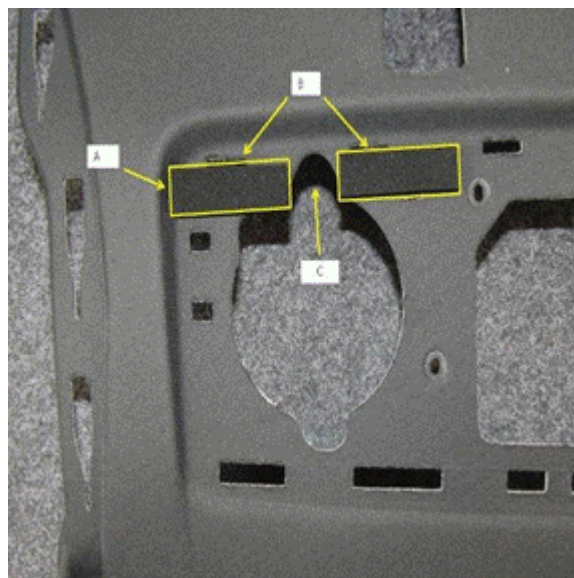


Figure 3. Foam strip installation for vehicles with Bang and Olufsen (PR code 9VS)

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	7030		
Damage Code:	0020		
Labor Operations:	Remove, install, and modify 2 trim panels	7030 2099	40 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2044503/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.



Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
8E0831575A	Damping strip (self-adhesive)	02
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

Additional Information

All parts and service references provided in this TSB (**2044503**) are subject to change and/or removal.
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