



Service Bulletin

Bulletin No.: 20-NA-018

Date: January, 2023

INFORMATION

Subject: MDI 2 Required for Vehicles with Vehicle Intelligence Platform (VIP)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	EV 600	2022	2022	—	—	All	All
	Zevo 600	2023	2023	—	—		
Buick	Envision	2021	2021	—	—		
	Envision Envision Plus (China)	2022	2023				
Cadillac	CT4	2020	2023	—	—		
	CT5						
	Escalade	2021	2023				
	Escalade ESV						
LYRIQ	2023	2023					
Chevrolet	Colorado	2023	2023	—	—		
	Corvette	2020	2023				
	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	2022				
	Silverado 1500	2023	2023				
	Suburban	2021	2023				
	Tahoe	2021	2023				
GMC	Canyon	2023	2023	—	—		
	HUMMER EV	2022	2023				
	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	2022				
	Sierra 1500	2023	2023				
	Yukon	2021	2023				
	Yukon XL						

Involved Region or Country	North America, Europe, Middle East, Israel, Cadillac Korea (South Korea), GM Korea Company, China, Australia/New Zealand
Condition	A technician cannot complete module programming, configuration or setup using MDI 1 (Multiple Diagnostic Interface) on Next Generation Digital Vehicle Platforms.
Cause	<p>The cause of the issue is that MDI 1 does not have the capability to complete programming or setup procedures on Next Generation Digital Vehicle Platforms. MDI 2 is a required tool and will be needed to complete service77 on vehicles on Next Generation Digital Vehicle Platform.</p> <p>Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.</p> <p>Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.</p> <p>Note: For further information, refer to <i>P16 Instrument Panel Cluster Control Module: Programming and Setup</i> in SI.</p>

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Modified	<p>Released January 22, 2020.</p> <p>Revised June 08, 2020 – Revised the Subject, added the 2020 Chevrolet Corvette and added Europe to the Involved Region or Country Section.</p> <p>Revised January 03, 2023 – Added the 2021–2023 Model Years, additional Models, updated Involved Region or Country section and added Important statements to the Cause.</p>

