

[Next Unread Message](#)**View Message**

|                |   |    |      |                   |    |    |      |
|----------------|---|----|------|-------------------|----|----|------|
| <b>Sent on</b> | 01  | 18 | 2023 | <b>Expires on</b> | 02 | 01 | 2023 |
| <b>From</b>    | Technical Information & Support Group   |    |      |                   |    |    |      |
| <b>Subject</b> | Request for Visit: 2020-2022 MDX & RDX CEL On DTC P0087 Stored (ACTION REQ'D) |    |      |                   |    |    |      |

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
 From: Technical Information & Support Group  
 RE: Request for Visit: 2020-2022 MDX & RDX CEL On DTC P0087 Stored (**ACTION REQUIRED**)

This message is solely directed to Acura dealership personnel; please handle it accordingly.  
 Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2020-2022 MDXs & RDXs with a client complaint of the Check Engine Light (CEL) on & the DTC P0087 (Fuel Rail Pressure Too Low [Loss of Fuel Pressure]) stored. In some cases, the customer may also experience such conditions as engine hard to start, no start or start & stumble in conjunction with CEL. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Must confirm DTC P0087 stored.
2. Must confirm that the fuel pressure on the low-pressure fuel system is out of spec.
3. Vehicle must be at the dealer when reporting the case.
4. No repair has been attempted for this issue

**Action Required**

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at [tis@ahm.honda.com](mailto:tis@ahm.honda.com). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2022)
2. Model Name (e.g. TLX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage
5. DPTS#

As a gesture of appreciation to dealer technicians who identify and report a vehicle that meets the qualifiers, was accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring technician with a Visa gift card. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.